



# Program Outcomes 2015-2016

# 32 Programs & 13 Facilities

- Co-occurring Residential Treatment
- Touchstone Residential Treatment
- Adult Outpatient Counseling
- Day Rehabilitation
- Psychiatric Residential Rehabilitation
- PIER ACT Team
- Community Support Mental Health
- Community Support Substance Use
- Psychiatric Care
- Crisis Response
- Recovery Support Mental Health
- Recovery Support Substance Housing
- Peer Support
- Harvest Program
- Open Studio/Writer's Wordshop
- SSI/SSDI Outreach Access Recovery (SOAR)
- Overland Trail Apartments
- Permanent Housing Project
- Glide (Rapid Rehousing)
- Transitions (Rapid Rehousing 18 to 24 year olds)
- Transitions Two
- Outreach Housing Project
- Shelter Plus Care for Chronically Homeless
- Veterans Permanent Housing Project
- Veterans Transition in Place
- Veterans Transitional Housing
- Supported Living
- Cooperative Agreement to Benefit Homeless Individuals (CABHI)
- PATH Street Outreach
- PATH Case Management
- Creekside Village
- DLA Street Outreach

# Staffing – 131 Employees

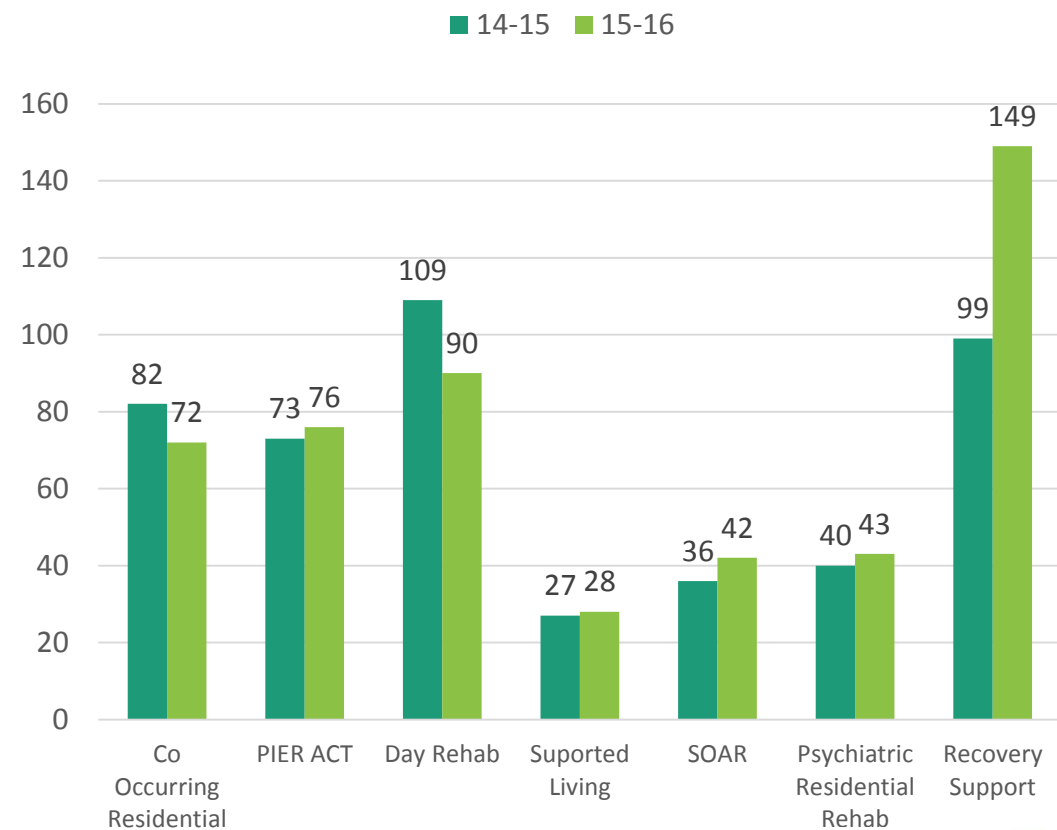
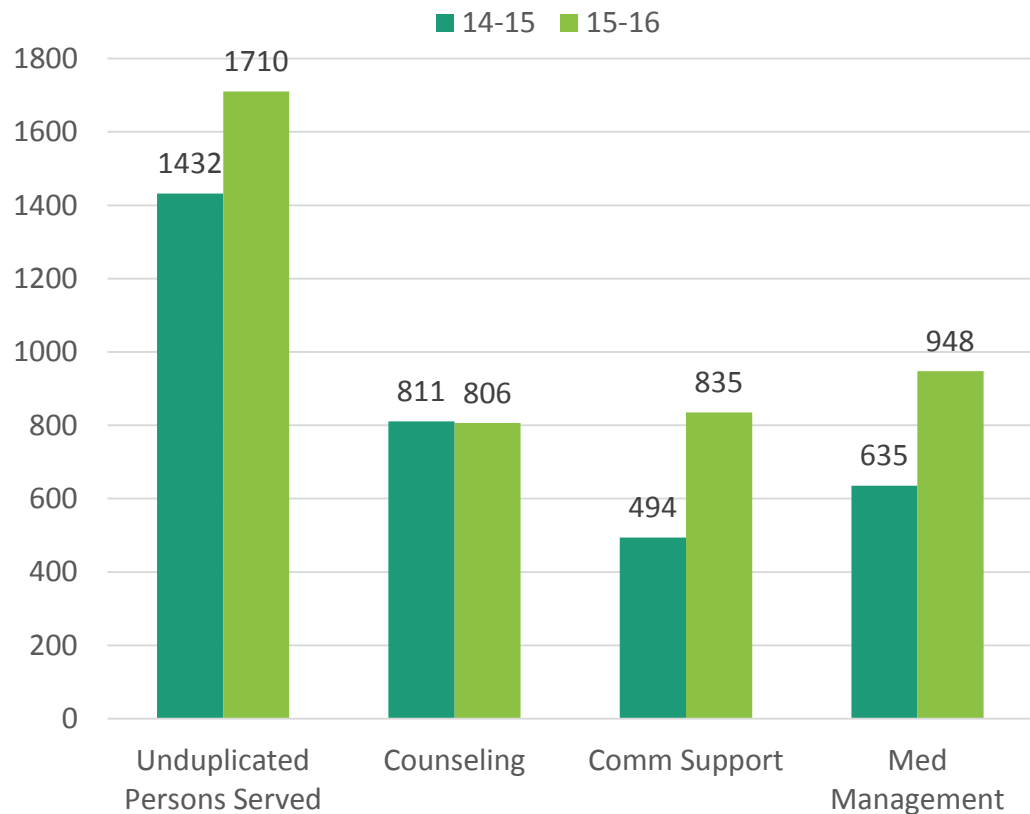
- 7 Program Directors
- 4 Team Leaders
- 24 Care Managers
- 3 Peer Support Specialists
- 11 Therapists
- 17 Full-Time Technicians
- 6 Nurses
- 2 Kitchen Staff
- 32 Part-Time Technicians
- 1 Recreational Therapist
- 13 Support and Clerical Staff
- 4 Maintenance Staff
- 7 Leadership Team



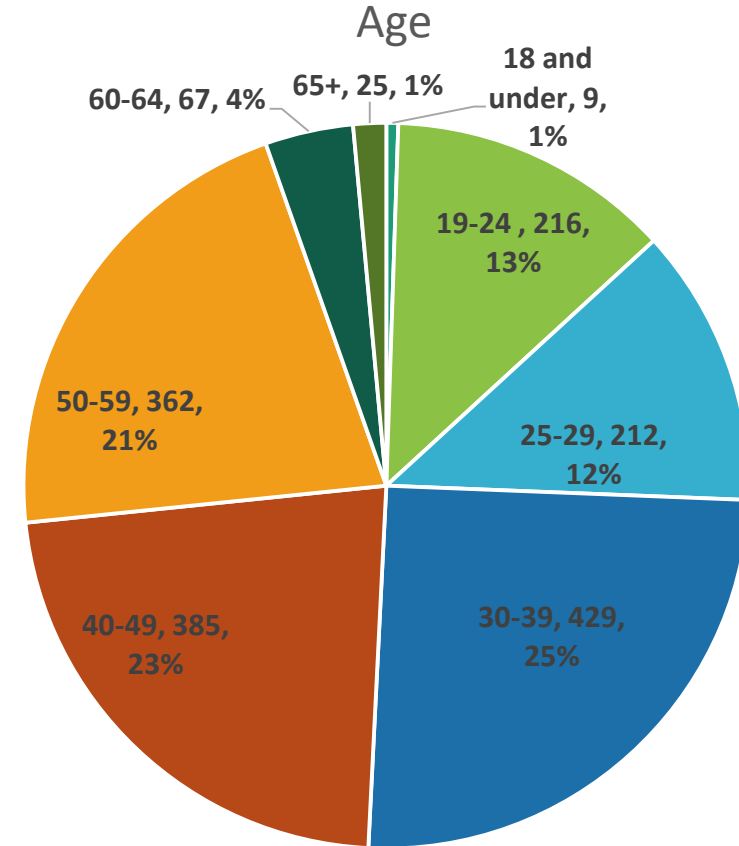
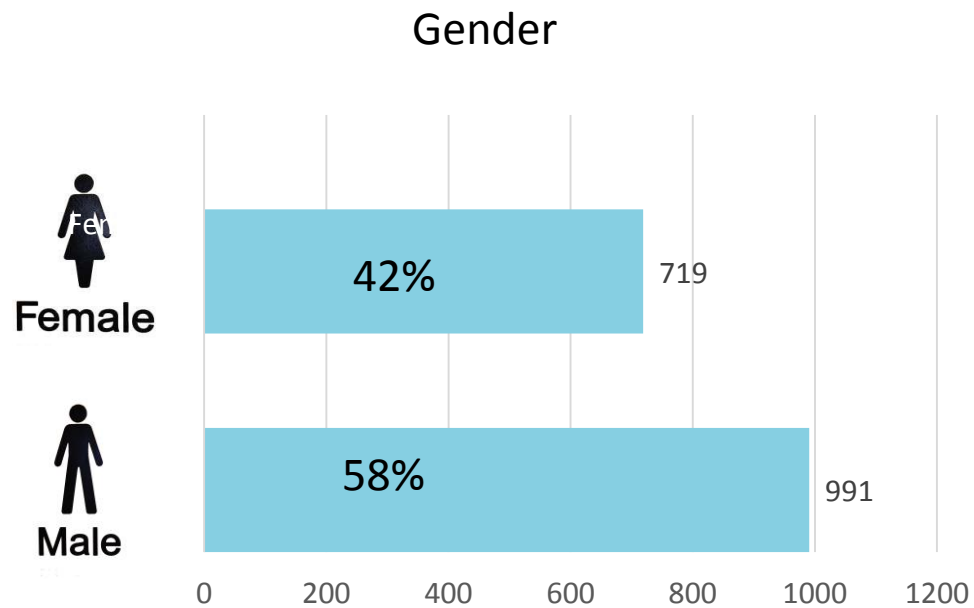
# Contractual Staff

- CenterPointe Residential and Outpatient Treatment
  - ▶ Leandro Anit, M.D., Psychiatrist
  - ▶ Trish Jobman, A.P.R.N.
  - ▶ Mary Jane Scherling, A.P.R.N
- PIER Assertive Community Treatment
  - ▶ Leandro Anit, M.D., Psychiatrist
  - ▶ Cheryl McMurry, A.P.R.N
- Touchstone Short Term Residential
  - ▶ Leandro Anit, M.D., Psychiatrist

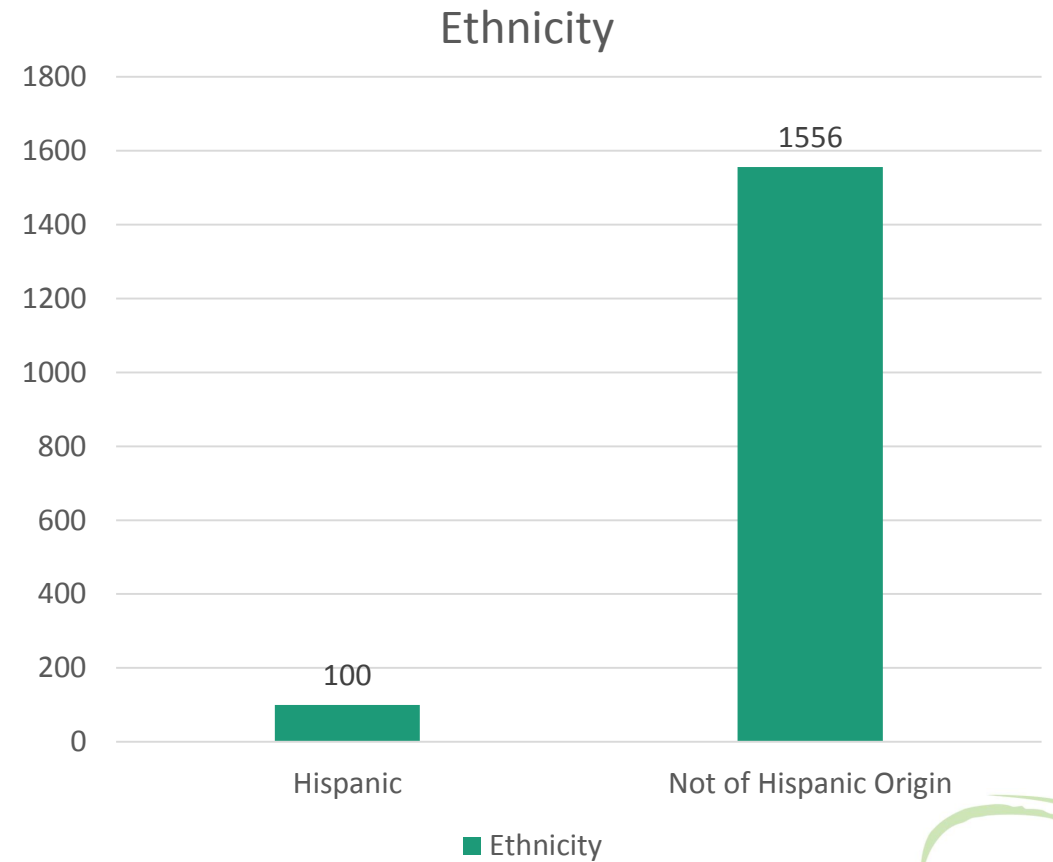
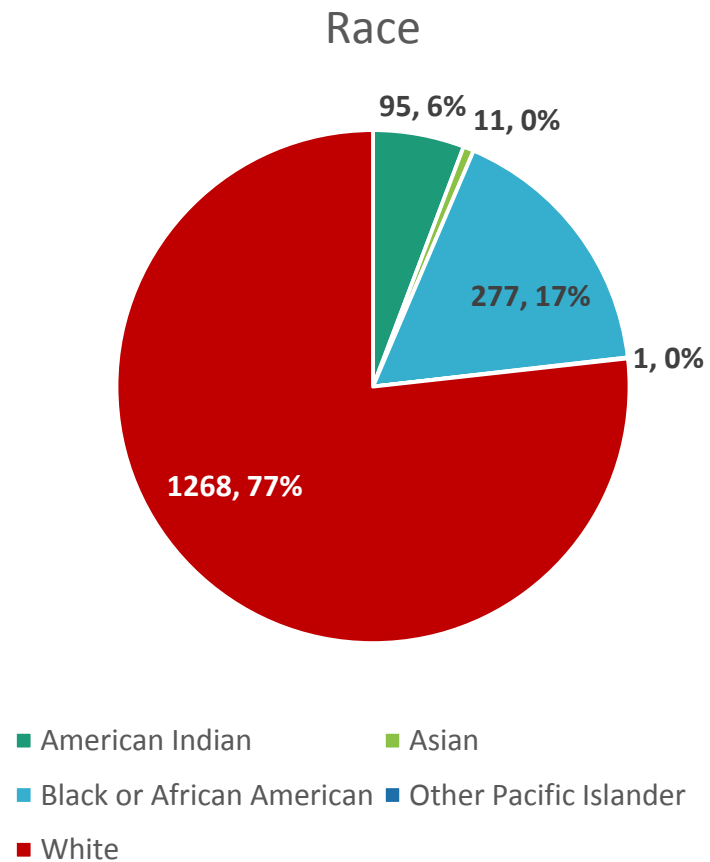
# 1711 People Served



# People Served

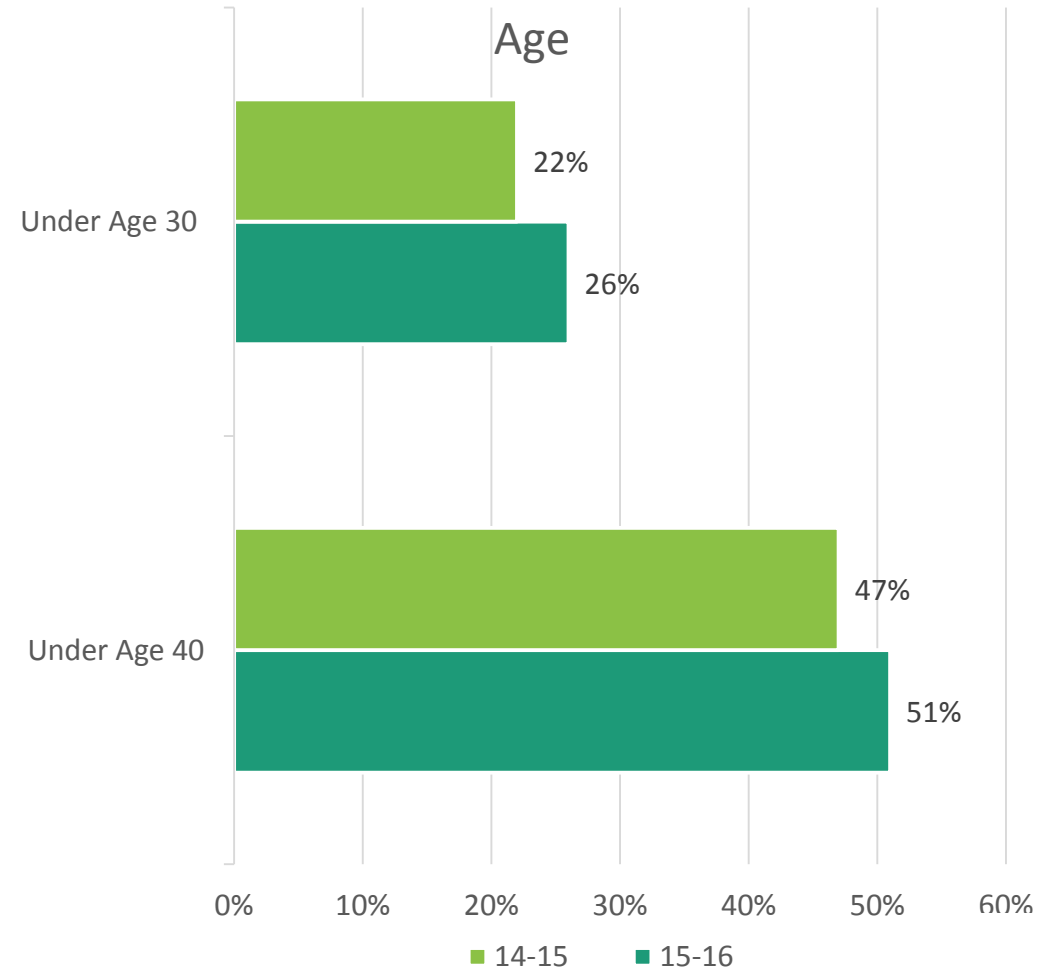


# People Served



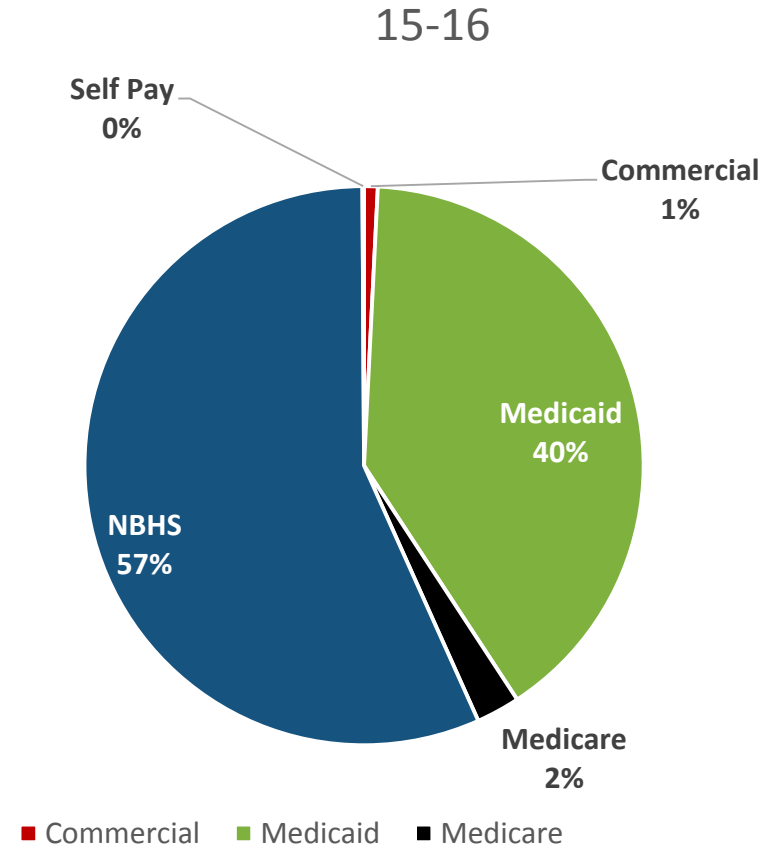
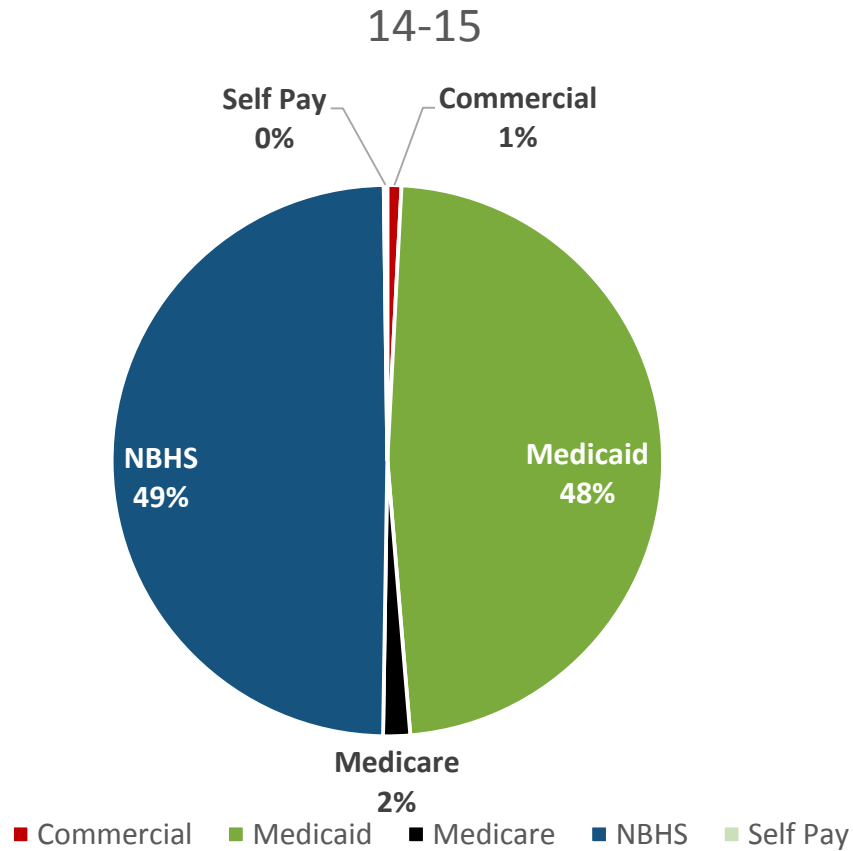
# People Served

- 51% of people are under age 40.
- People under 30 are 26% this year (22% last year)
- We have seen increase in those over 60, 5% (7% last year) of persons served.





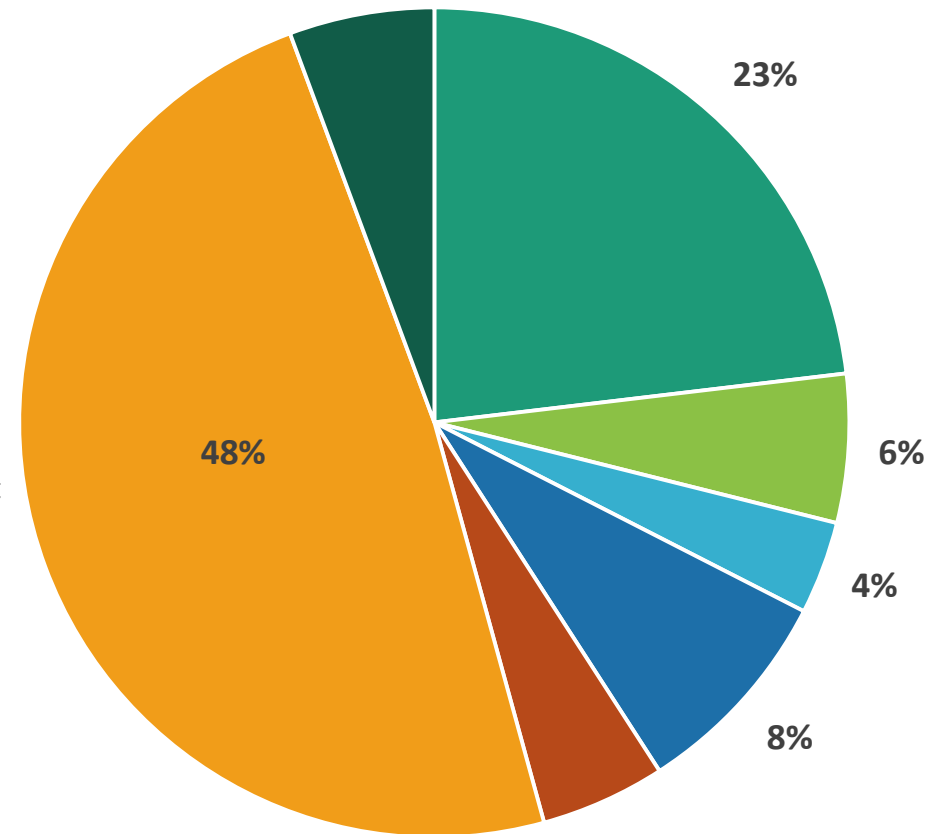
# People Served - Payers



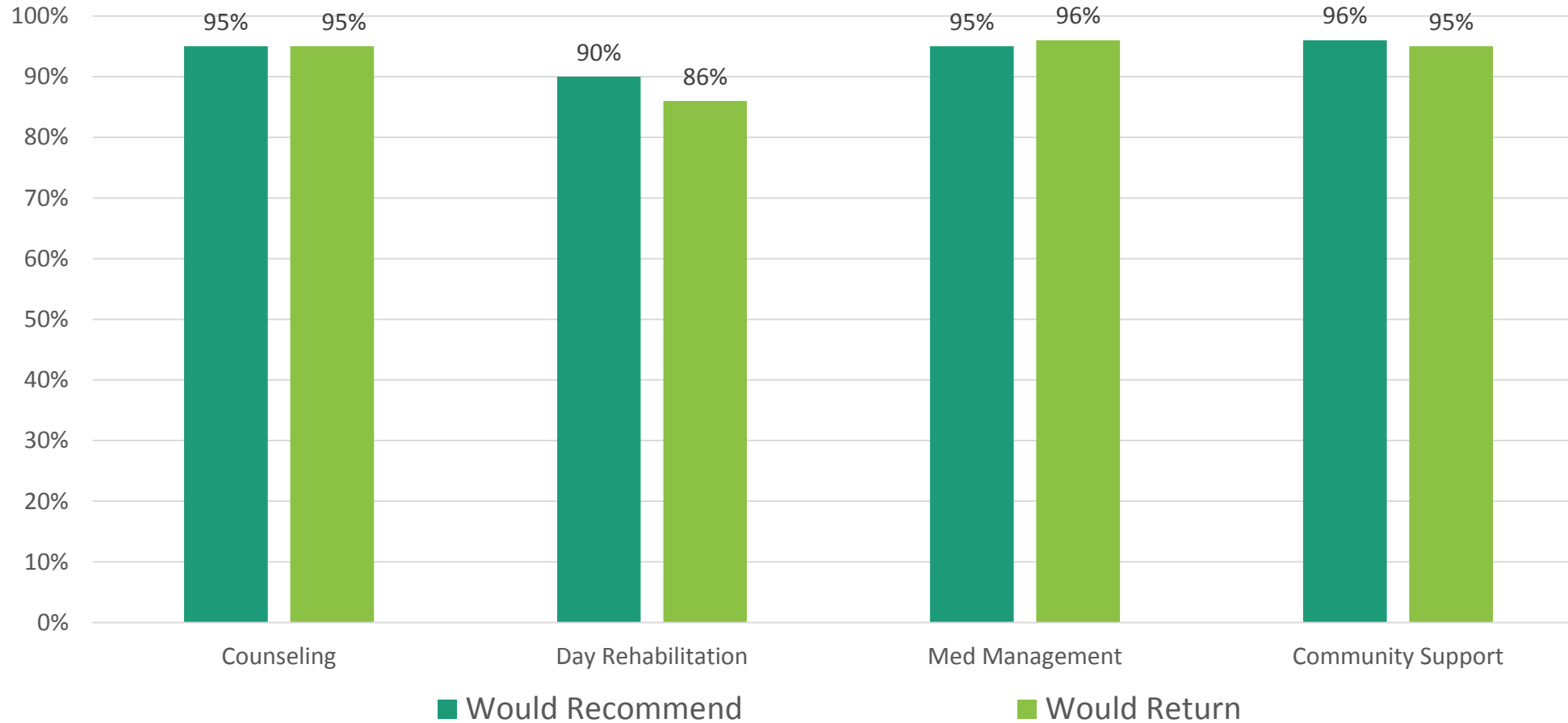
# People Served

Referral Sources

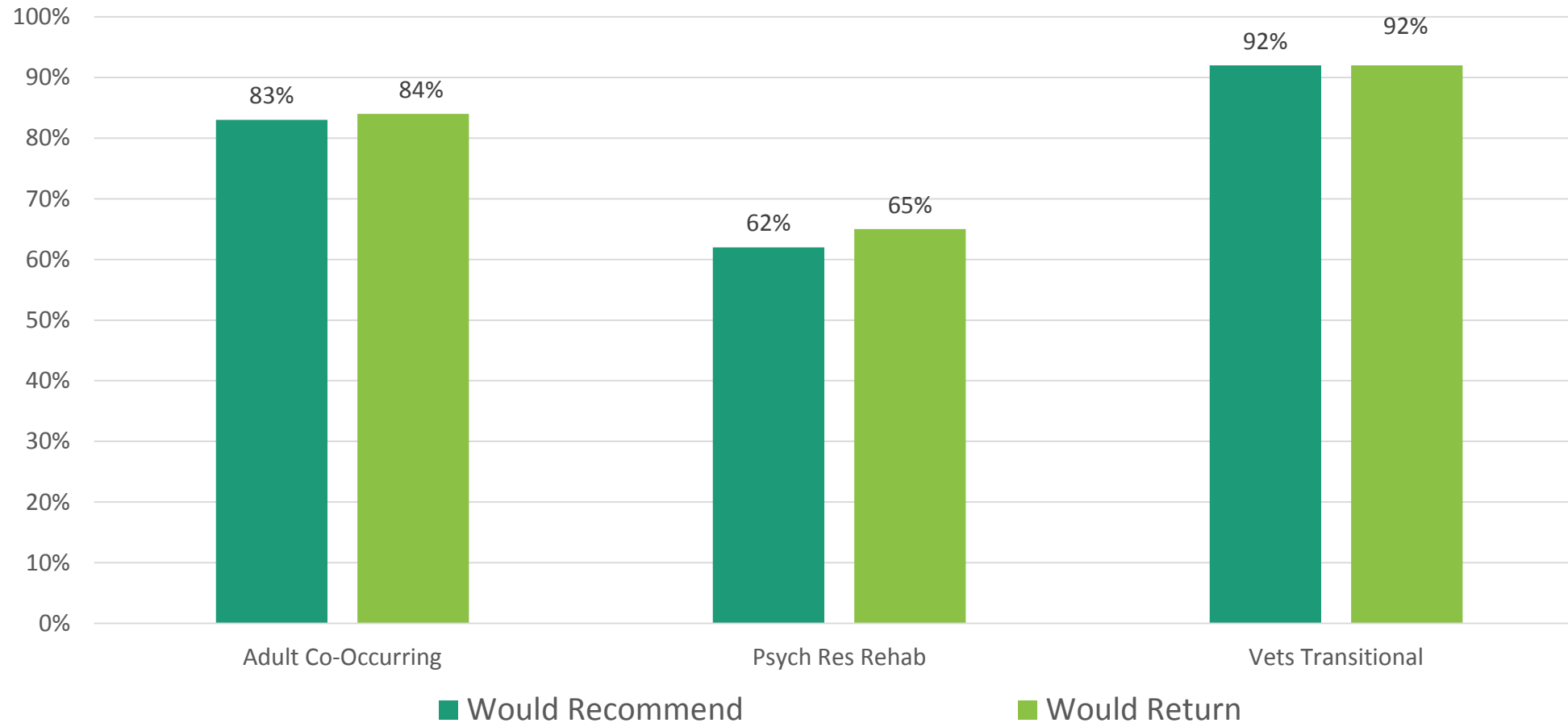
- Schools, social services, homeless shelters, Native American Tribal courts
- Courts, Probation, Parole, Police
- Medical Hospitals, Physicians Public Health
- Mental Health Residential, Emergency, Outpatient
- Substance Use Treatment providers
- Self, Family, Friends
- Veteran's Administration



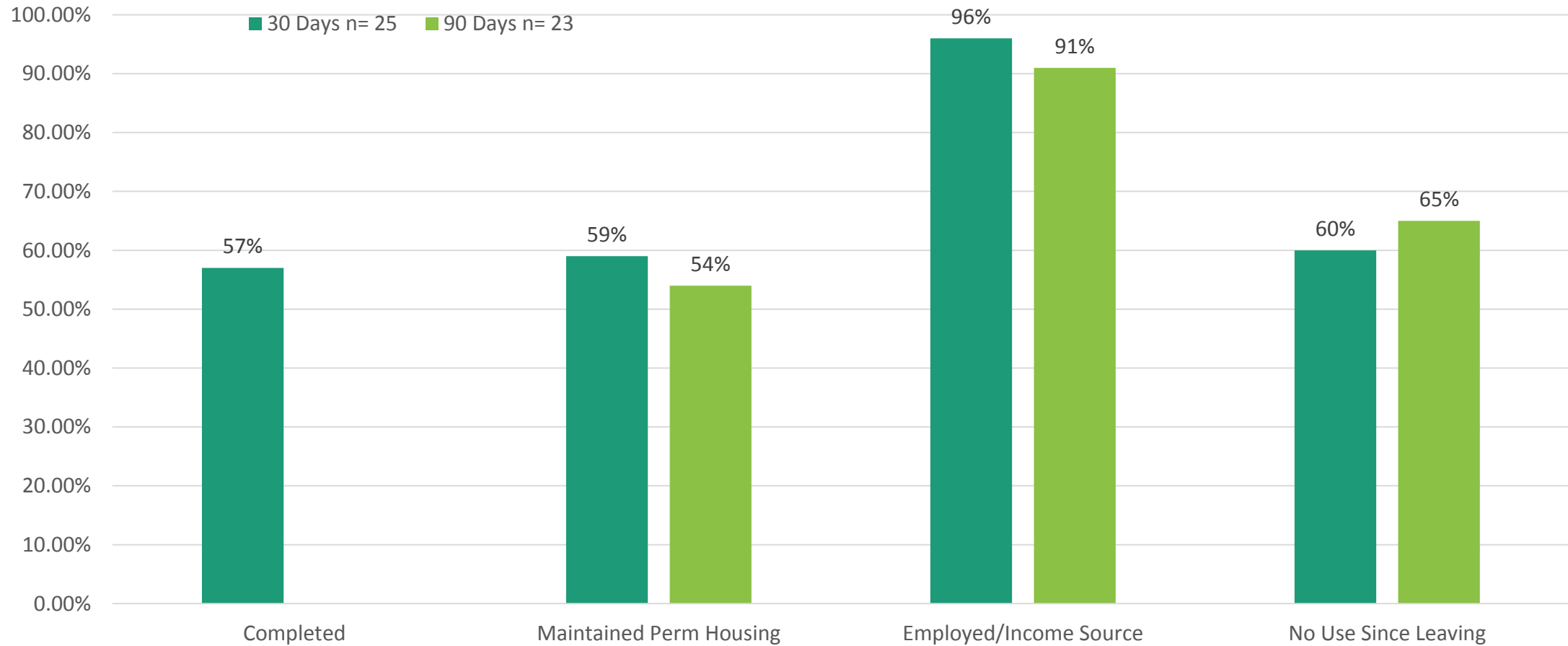
# Perceptions of Care – Outpatient



# Perceptions of Care - Residential

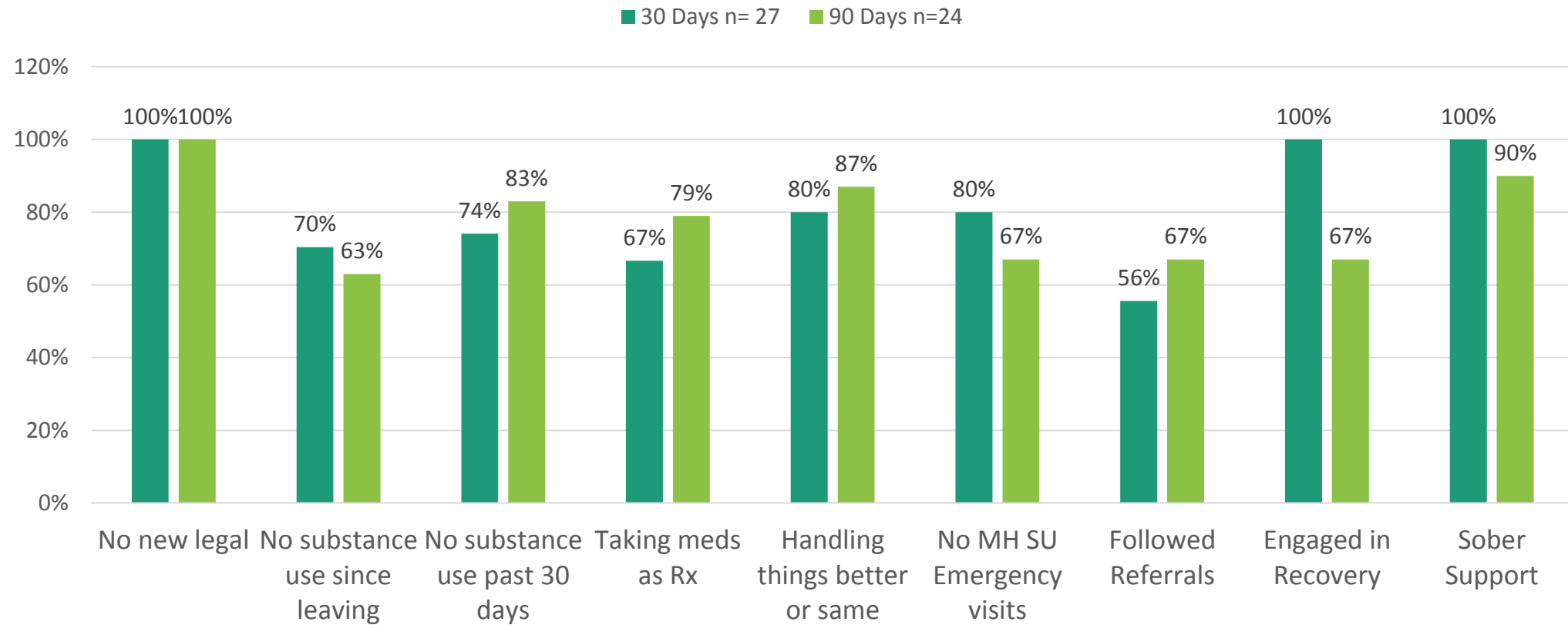


# Outcomes Vet's Transitional Housing

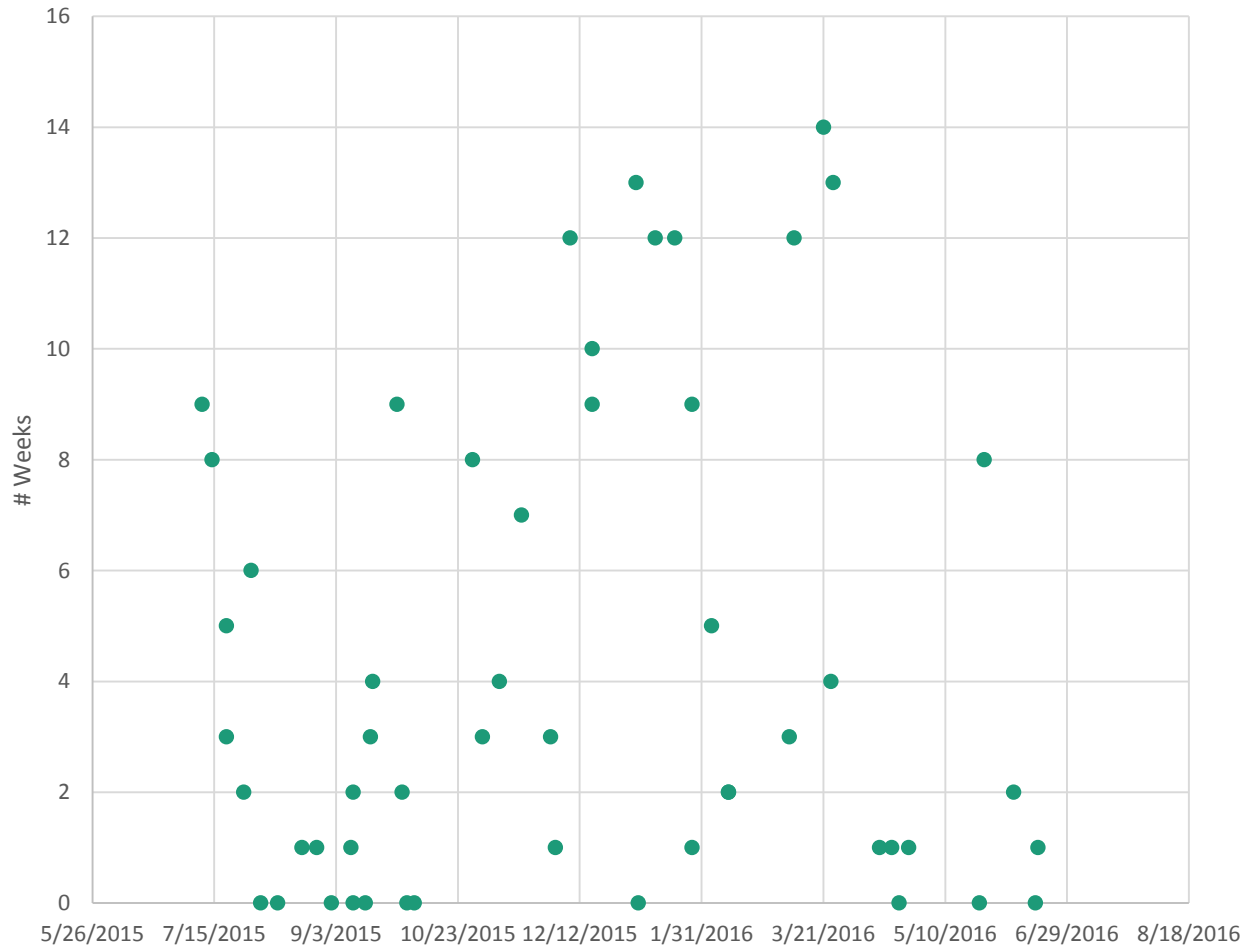


# Outcomes Co-Occurring Residential

## 72 People served

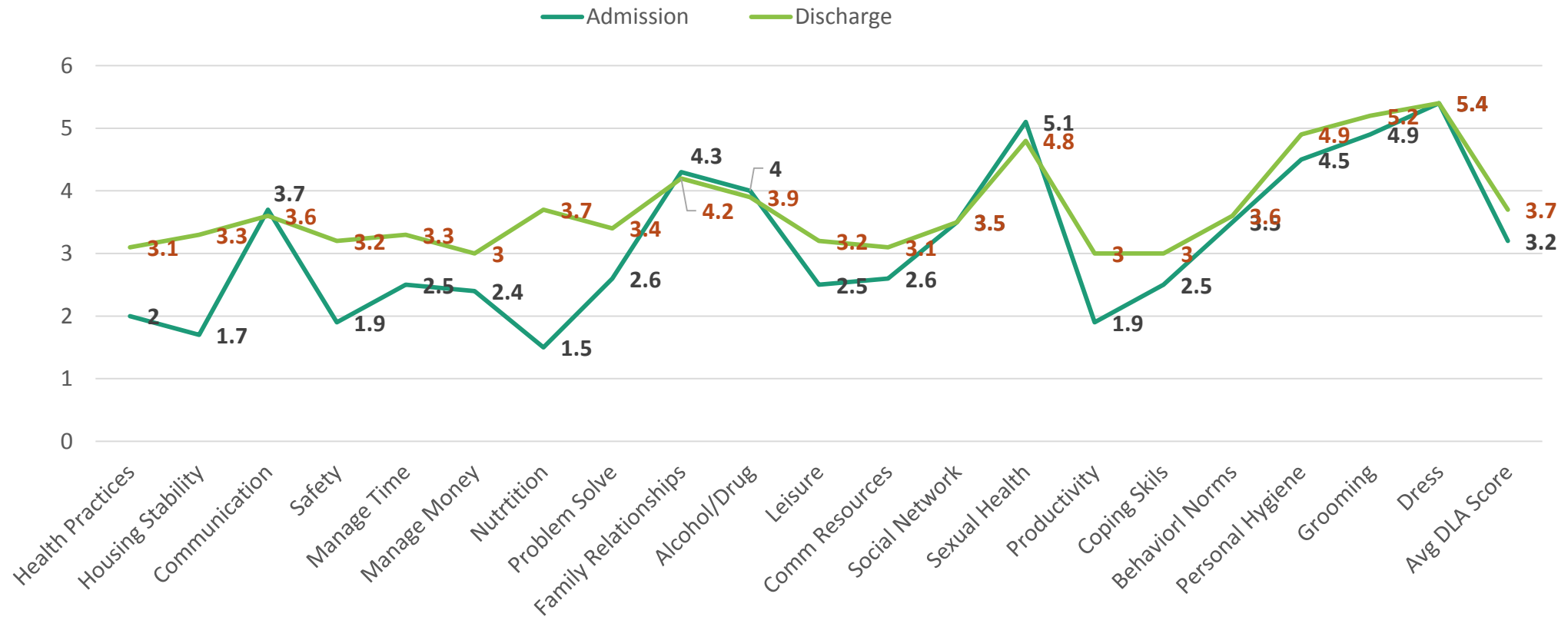


# Co-Occurring Residential Waiting



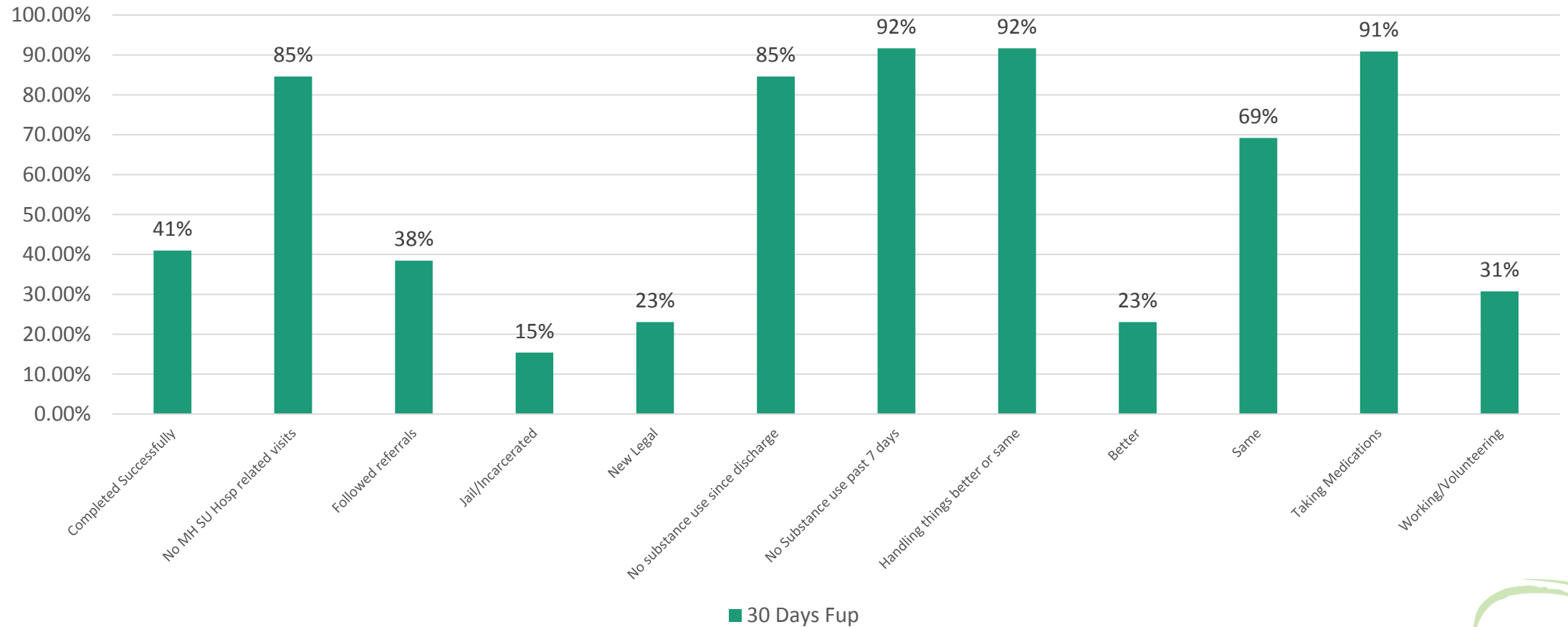
- 53 admitted – Average 4.3 weeks
- 38% admitted within one week
- 49% admitted within 2 weeks
- **64% admitted within 4 weeks**
- 70% admitted within 6 weeks
- 77% admitted within 8 weeks
- 94% admitted within 12 weeks
- Remaining 6%:
  - 2 people waited 13 weeks
  - 1 admitted within 14 weeks
- 14 weeks was the longest wait - one person

# Outcomes Community Transitions





# Outcomes – Community Transitions 30 Days Post Discharge

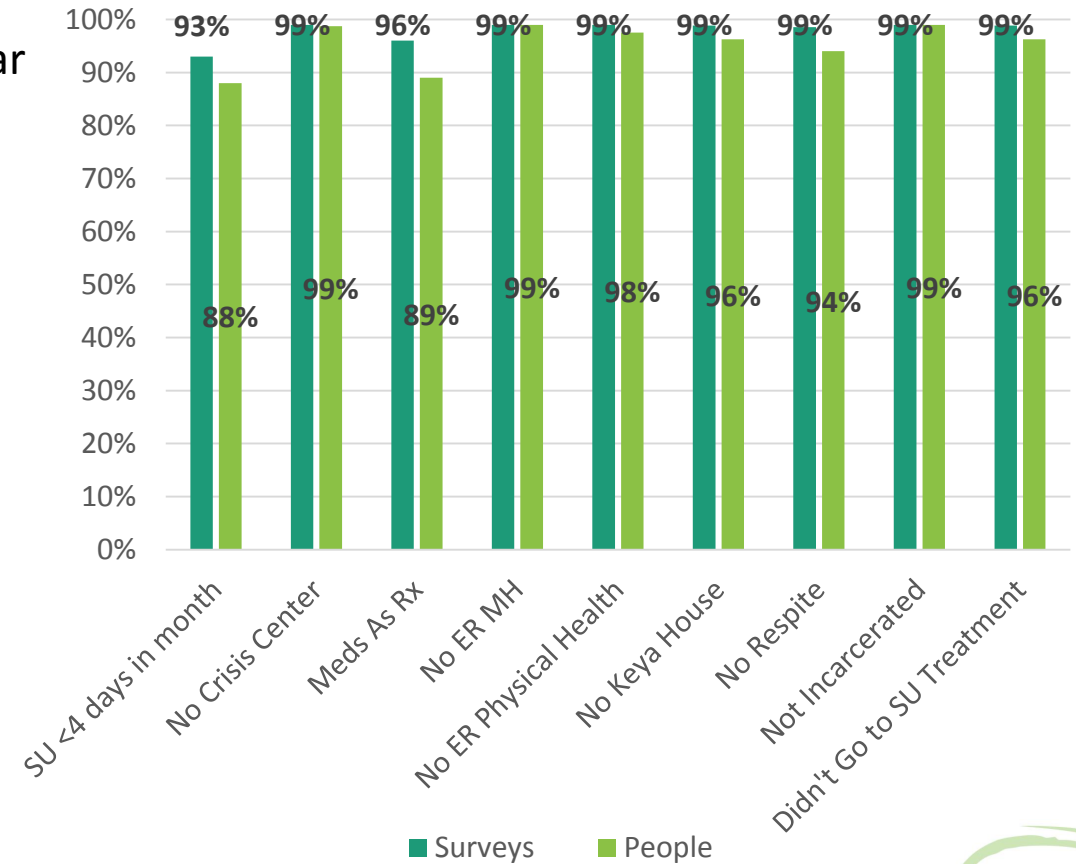


N=13/29 discharges 45%

# Outcomes Day Rehab – Higher Levels of Care

## 94 people served

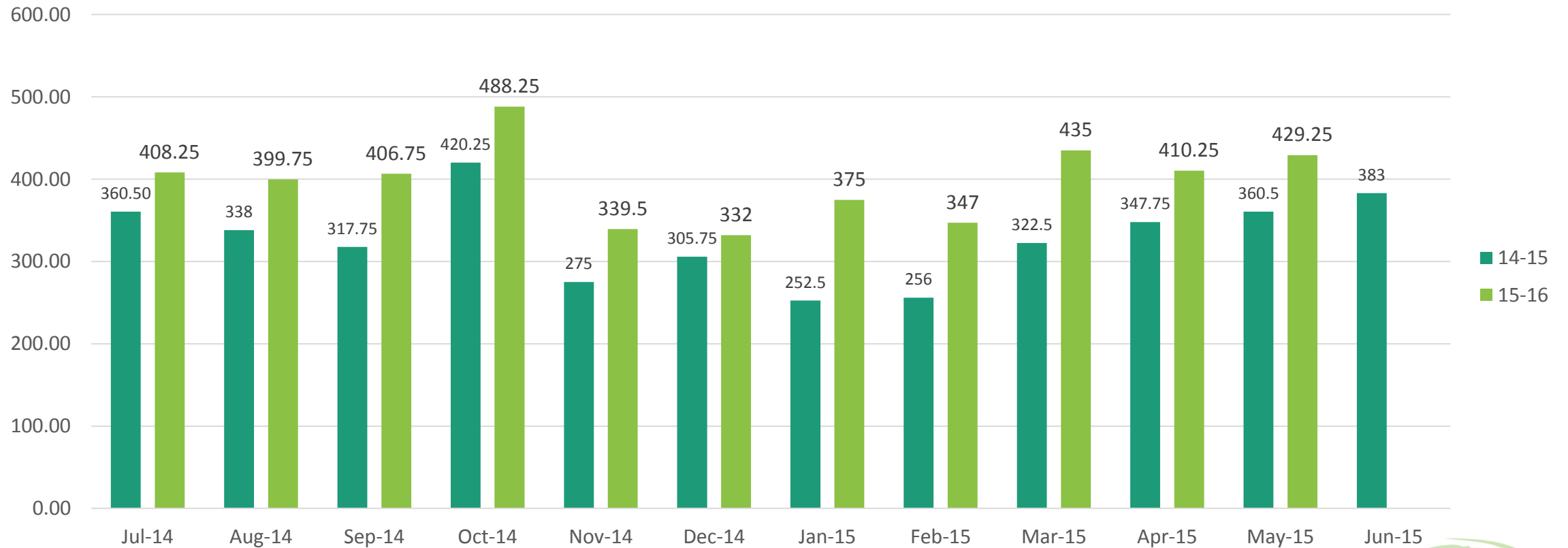
- 80 people reported 282 bi-monthly surveys during the year
- 80% did not have a higher level of care
- 16 people reported 22 episodes
- 3/16 had more than one – 41% of all reports
- 4% account for 41% of all higher level of care incidents



# Outcomes Outpatient – Serving More People

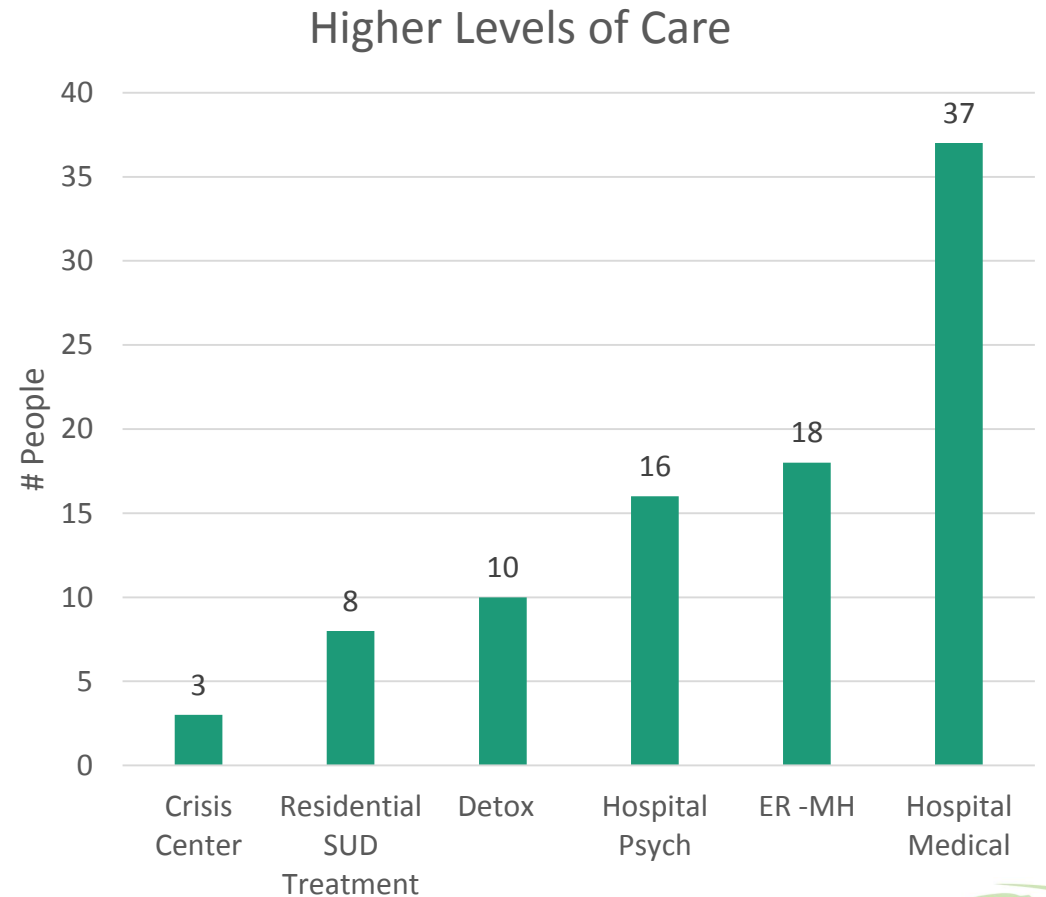
## 806 people served

Utilization Past 2 Years



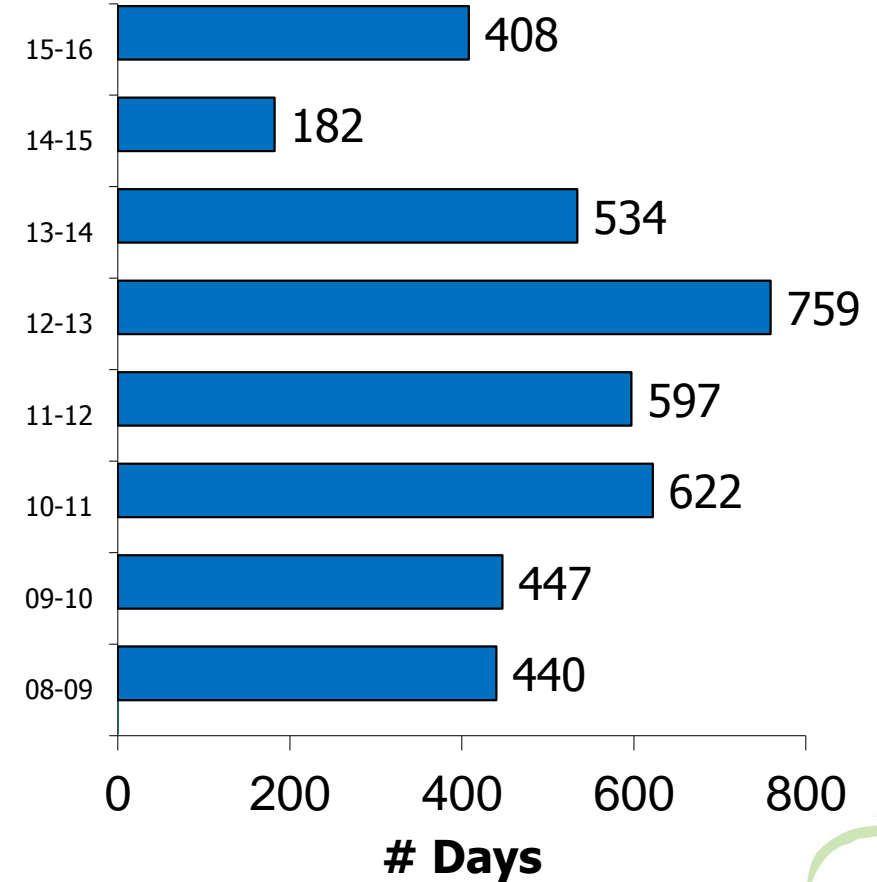
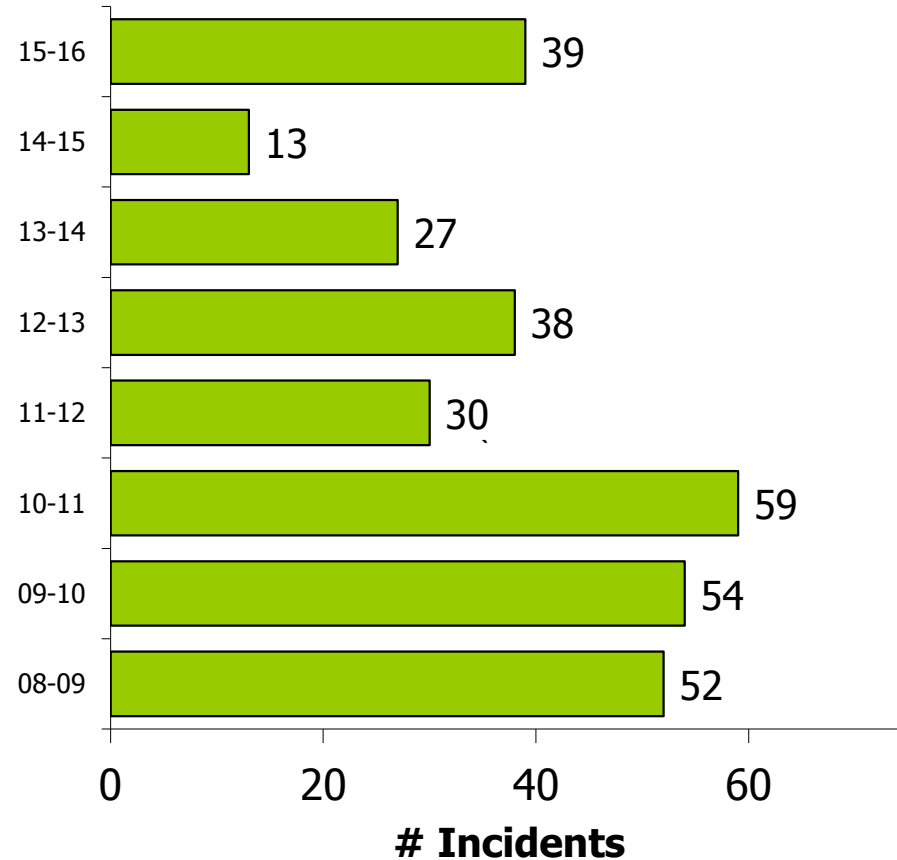
# Outcomes Community Support Higher Levels of Care

- 63 people had some kind of HLOC (8%)
- 8 people went to short or long term res for 10 episodes
- 18 went to ER 22 times
- 3 went to crisis center once
- 16 went to the hospital for psych 18 times
- 10 went to detox 13 times
- 37 went to hospital for medical 53 times
- 3 HLOC resulted in dc from services

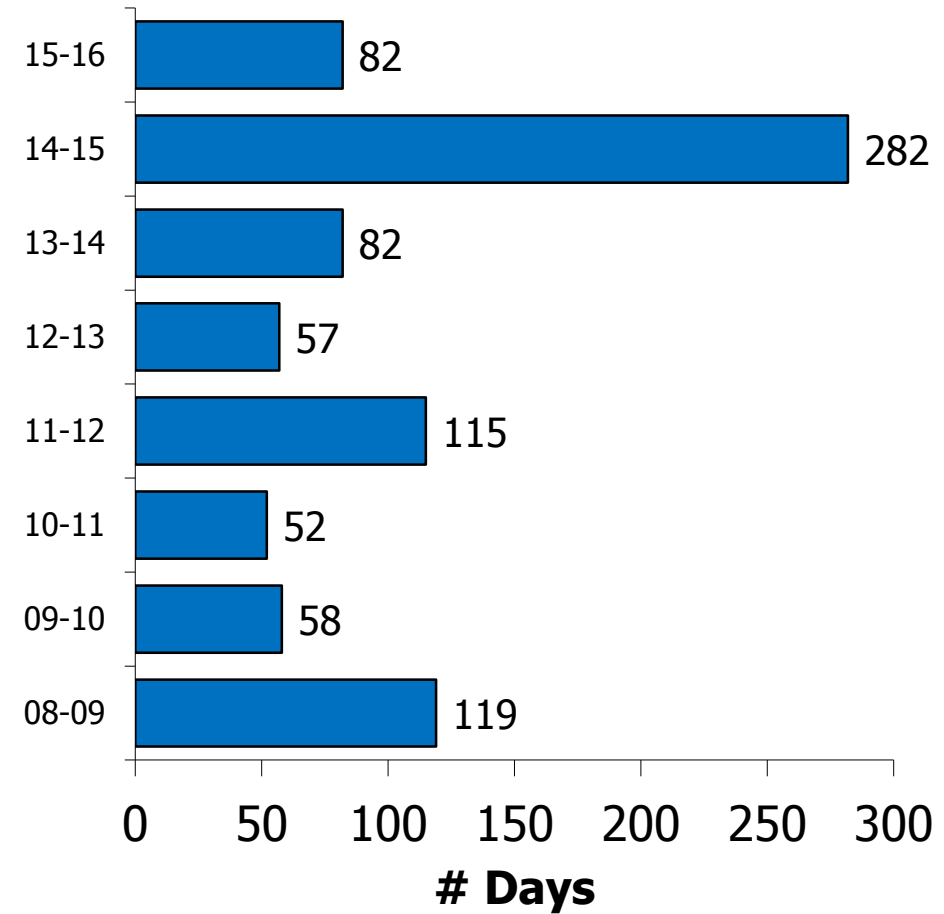
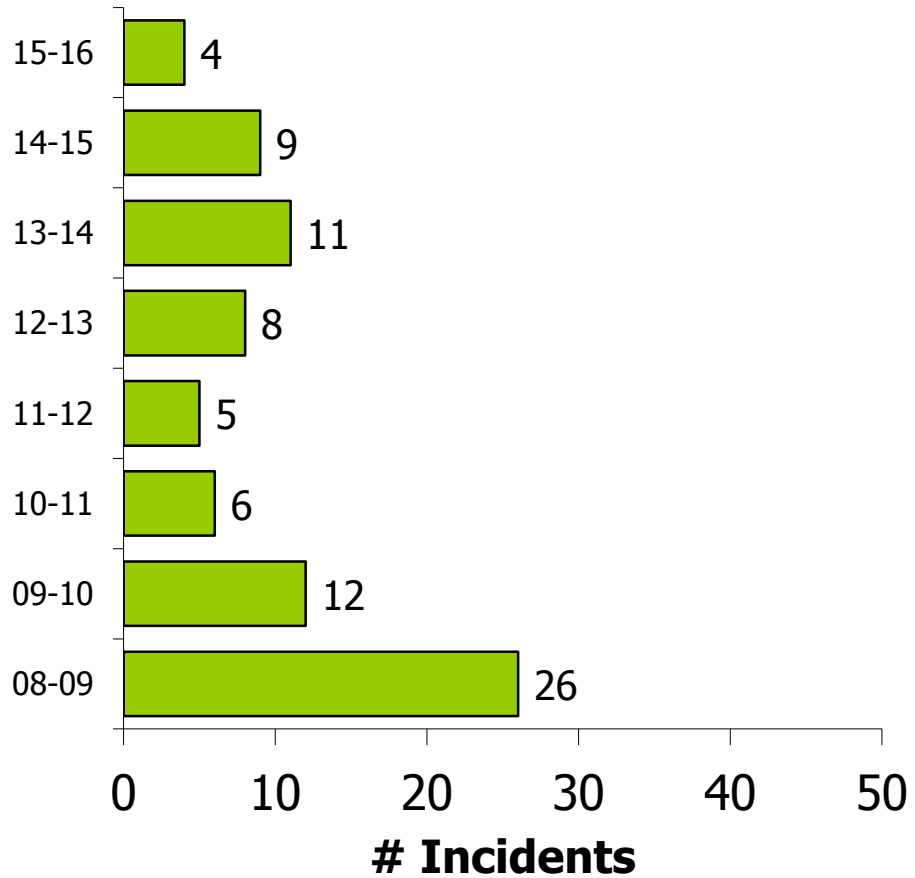


# Outcomes PIER ACT Team

## Days Hospitalization



# Outcomes PIER ACT Team-Days in Jail

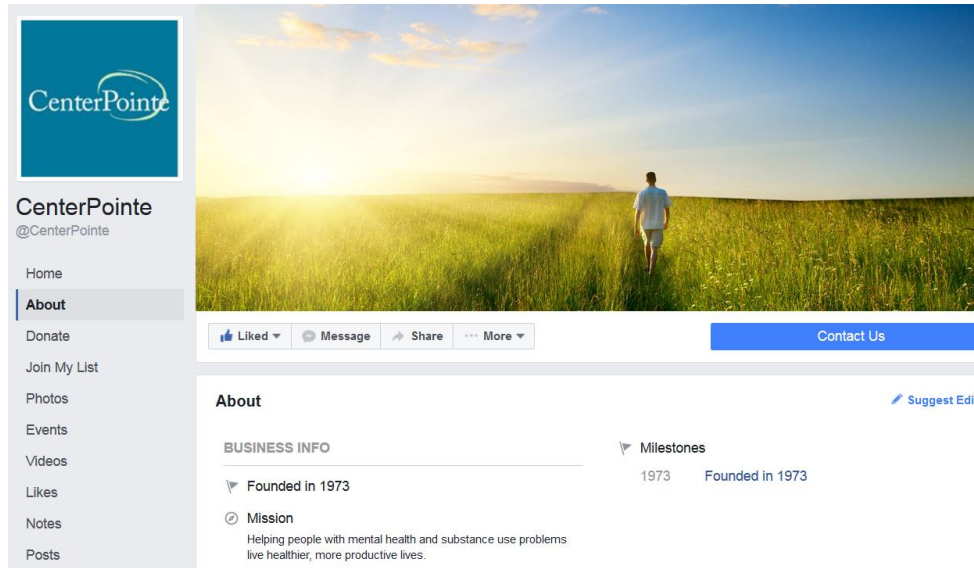


# In their own words....

- CenterPointe, Inc. should be all over America.
- Staff @ counter is **always polite & recognize me**. Trish is my nurse practitioner. She is excellent - understands my needs & is easy to work with.
- Because of my **case manager's help** I got my student loan expunged and have had excellent advice with life choices & goals now.
- I think they are very **concerned for the welfare of their clients**. They care a lot for the individual.
- CenterPointe is very **professional and considerate**.
- Compared to other facilities, CenterPointe **leads by example**. They are second to none!
- CenterPointe **fills a gap in the community that is essential**. They offer help and services that would otherwise be unavailable.
- Keep doing what you do best :) You **saved me** and I am eternally grateful to your services for that. :)
- The dbt groups, trauma group, men's and women's group, open therapy and the recreation **groups all help me; and my counselor and the treatment team**.
- The Clinical team, the staff in general, techs included, have made it an awesome program to be in. They treat me fairly, with **dignity and respect**.
- I am happy. Thank you for being a **collaborative** program, thank you for **respecting my wishes**.



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