



Outcomes 2012

*Together we are
recovering lives and restoring hope*

www.centerpointe.org



**CenterPointe helps people with
mental health and substance use
issues live healthier,
more productive lives.**

23 Programs & 8 Facilities



- Co-occurring Residential Treatment
- Touchstone Residential Treatment
- Adult & Youth Outpatient Counseling
- Day Rehabilitation
- PIER
- Community Support
- Psychiatric Care
- Recovery Support
- Peer Support
- Harvest Program
- Veteran's Transitional Housing
- Overland Trail Apartments
- Permanent Housing
- Glide Transitional Housing
- Supported Living
- Shelter+ Care
- Family Housing *+5 units FY 12-13*
- Transitions Housing for Young Adults *+ 5 units FY 12-13*
- Veteran's Supportive Housing
- Creekside Village Apartments
- SOAR
- New Veteran's Housing *+25 units FY 12-13*
- Open Studio/Writer's Wordshop

Residential Treatment Programs For Adults



Touchstone
2633 P Street

* In Collaboration with Houses of Hope



Co Occurring Residential
2220 10th Street

PIER

Assertive Community Treatment



2000 P Street

***In collaboration with Community Mental Health Center
and Lutheran Family Services**

Outpatient Services



1000 S. 13th St

Outpatient Programs

- **Assertive Community Treatment PIER**
 - *Collaboration between Community Mental Health, Lutheran Family Services and CenterPointe*
- **Outpatient Counseling - youth and adults**
- **Day Rehabilitation**
- **Psychiatric Services and Medication Monitoring**
- **Community Support**
 - Case Management
 - Recovery Support/Care Monitoring
 - SOAR
 - Peer Support
 - Supportive Living



Housing for 176 People

*Transitional Housing for **14** young adults 18-24

*Glide – Transitional housing for **22** Adults

*Veteran's Transitional Housing-group living for **10** men

Shelter + Care for **4** people
Chronically Homeless

*Permanent Housing for **30** people

*Supportive Housing for **7** people

*Creekside Village for **20** disabled adults

*Family Housing **9** - 2 BR units

*Overland Trail **10** units for adults with disabilities.

*Permanent Housing for **7** Veteran's

*Transitional Living and Treatment for **18** adults

***New** Housing for **25** Veteran's from the VA Per Diem Program



Vet's Housing



Supportive Housing



Overland Trail



Family Housing

Other Programs

Open Studio & The Writers Wordshop



Artist Robert Donlan
Photo From LJS 10/12/12 • [By ERIN ANDERSEN](#)

This collaboration of Lincoln Parks and Recreation, Community Mental Health Center and CenterPointe supports a community wide program for individuals to express creative talent through writing or visual arts. Hosted by F Street Recreation Center.

Artists work is displayed at First Friday's Art Walk in the Haymarket Apothecary Building, 8th & P St. Artist's work can also be seen at Metro Gallery, 1316 N Street. Most work is available for purchase.

Staffing – 92 Employees



- 9 Program Directors
- 20 Case Managers
- 9 Counselors
- 5 Nurses
- 1 Recreational Therapist
- 26 full/part time residential technicians
- 12 Support Staff
- 2 kitchen Staff
- 8 management team members



Contractual Staff



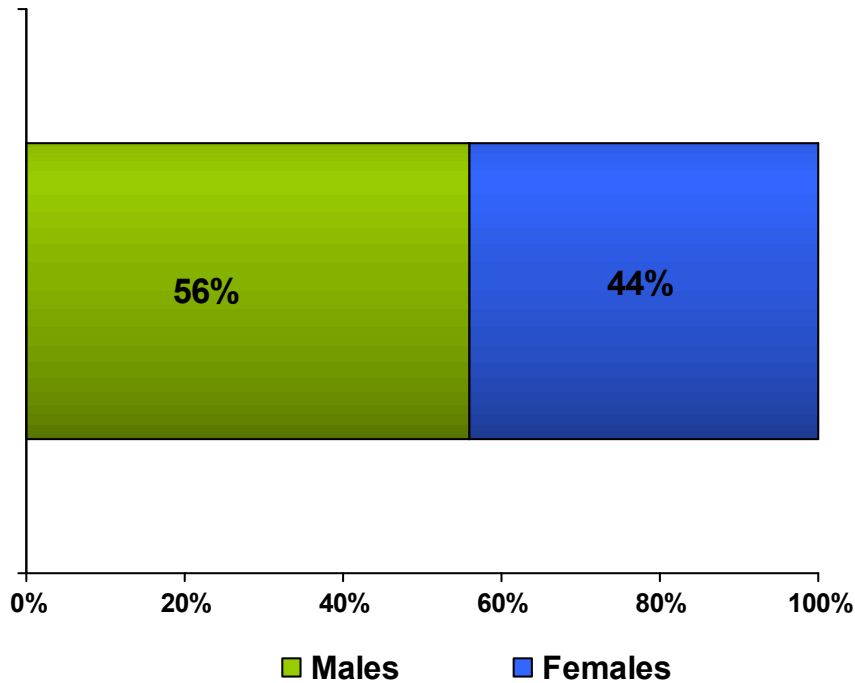
- **CenterPointe Residential and Outpatient Treatment**
 - ▶ Dianna Clyne, M.D., Psychiatrist
 - ▶ Maxine Bohaby, R.D.
 - ▶ Mike Last, M.A., L.M.H.P
 - ▶ Serena Macauley, R.N., M.S.N., A.P.R.N.
 - ▶ Helen Trotter, R.N., M.S.N., A.P.R.N

- **PIER Assertive Community Treatment**
 - ▶ Dianna Clyne, M.D., Psychiatrist
 - ▶ Helen Trotter, R.N., M.S.N., A.P.R.N

- **Touchstone Short Term Residential**
 - ▶ Dianna Clyne, M.D., Psychiatrist
 - ▶ Helen Trotter, R.N., M.S.N., A.P.R.N

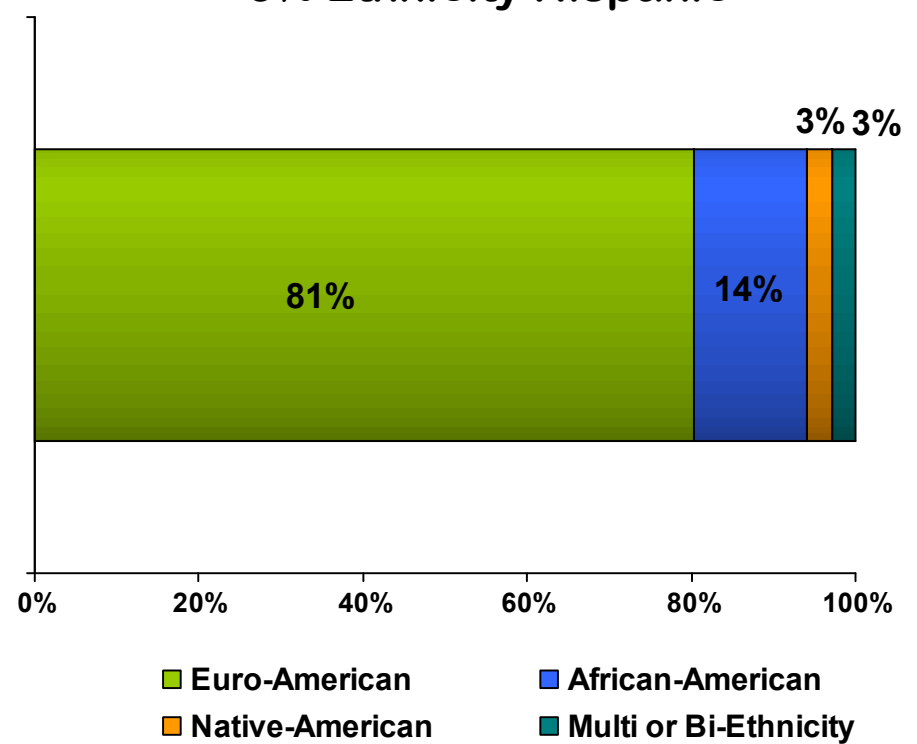
Persons Served

Gender



Race

3% Ethnicity Hispanic



Types of Problems



Mental Health Diagnoses

- ▶ **52% Anxiety Disorders and PTSD**
 - ▶ **27% Bi Polar Disorders**
 - ▶ **29% Depressive Disorders**
 - ▶ **20% Schizophrenia and Related Disorders**
 - ▶ **7% Phobias**
 - ▶ **10% Other Disorders**
 - ▶ **25% Personality Disorders**
-

Types of Problems



Substance Diagnoses

- ▶ 44% Alcohol Use Disorders
- ▶ 29% Marijuana Use Disorders
- ▶ 18% Methamphetamine Use Disorders
- ▶ 14% Cocaine Use Disorders
- ▶ 7% Opiates and Sedative Use Disorders
- ▶ 4% Other Drug Use Disorders

Key Performance Indicators - Management

- Accessibility of Services
- Human Resources
- Financial
- Program Utilization
- Risk Management - Health/Safety
- Stakeholder Input
- Technology
- Practice Trends in Behavioral Health
- Outcomes for Persons Served



Key Indicators For Persons Served



- Effectiveness of services
- Efficiency of services provided
- Access to Services
- Perceptions of Care

Outcome Indicators



Engage in a program of recovery.

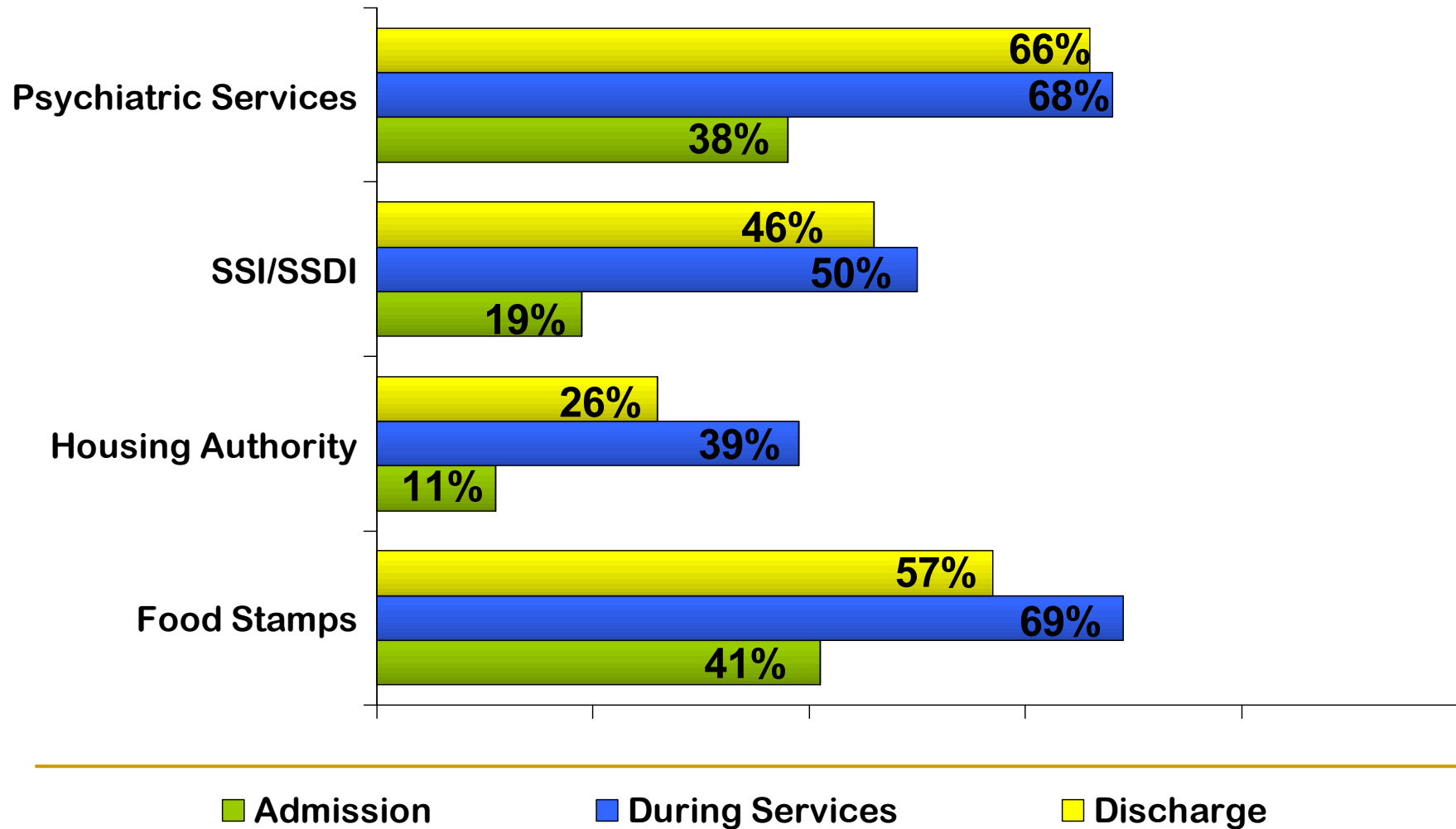
Live in the community independently.

Reduce or eliminate substance use.

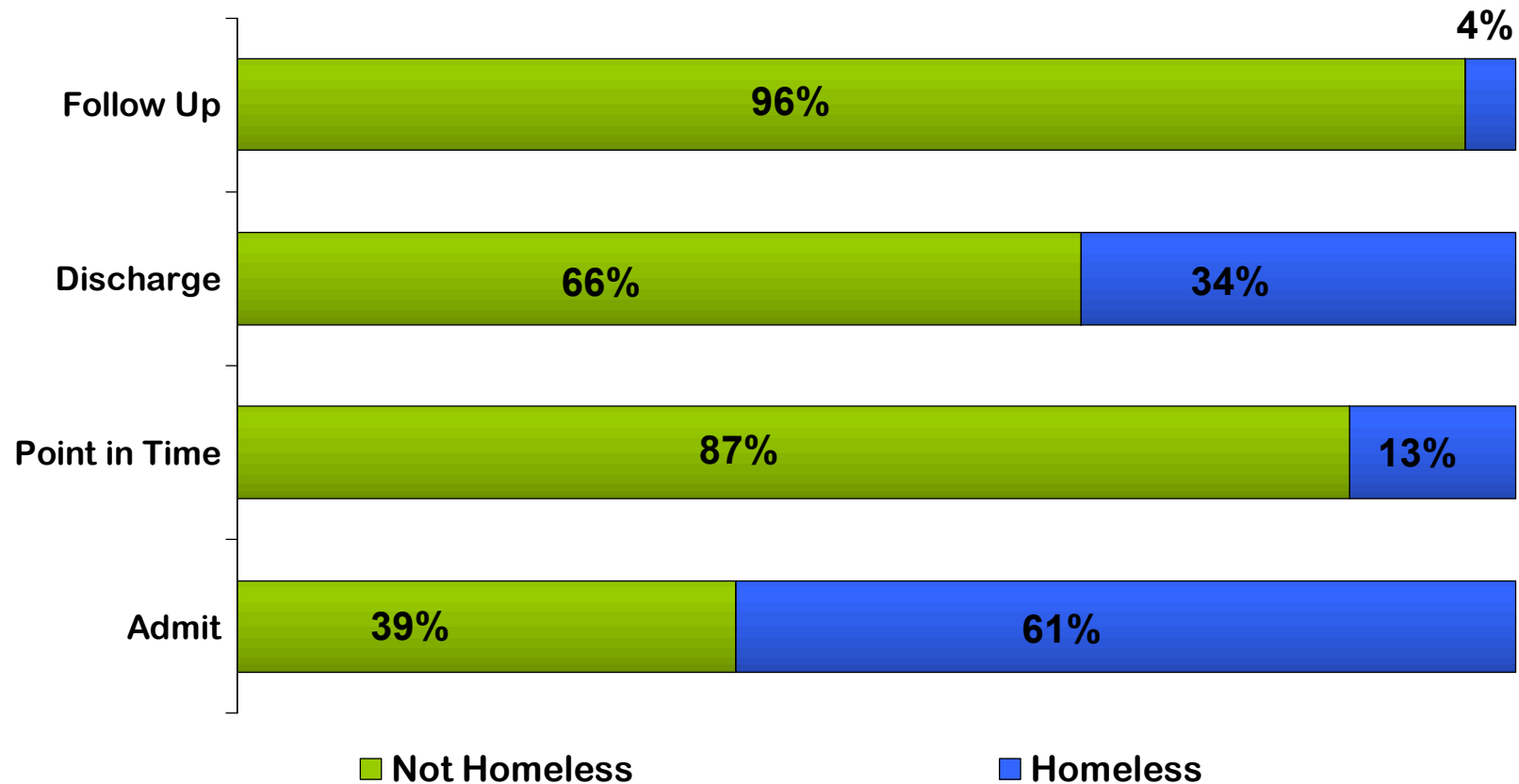
Manage mental health symptoms

*Reduced Reliance on emergency rooms,
hospitals, crisis centers and jails*

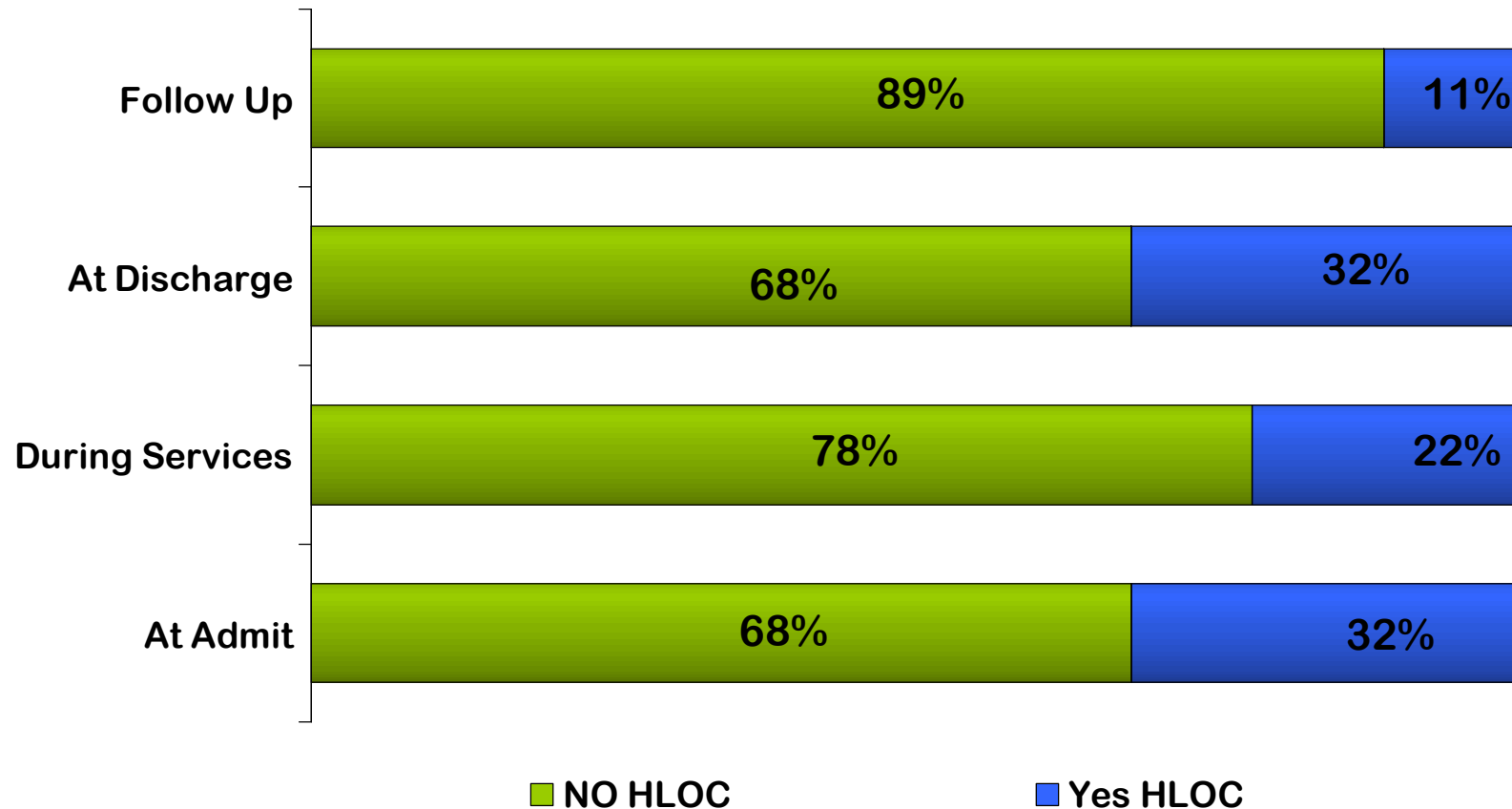
Outpatient: Access to Resources



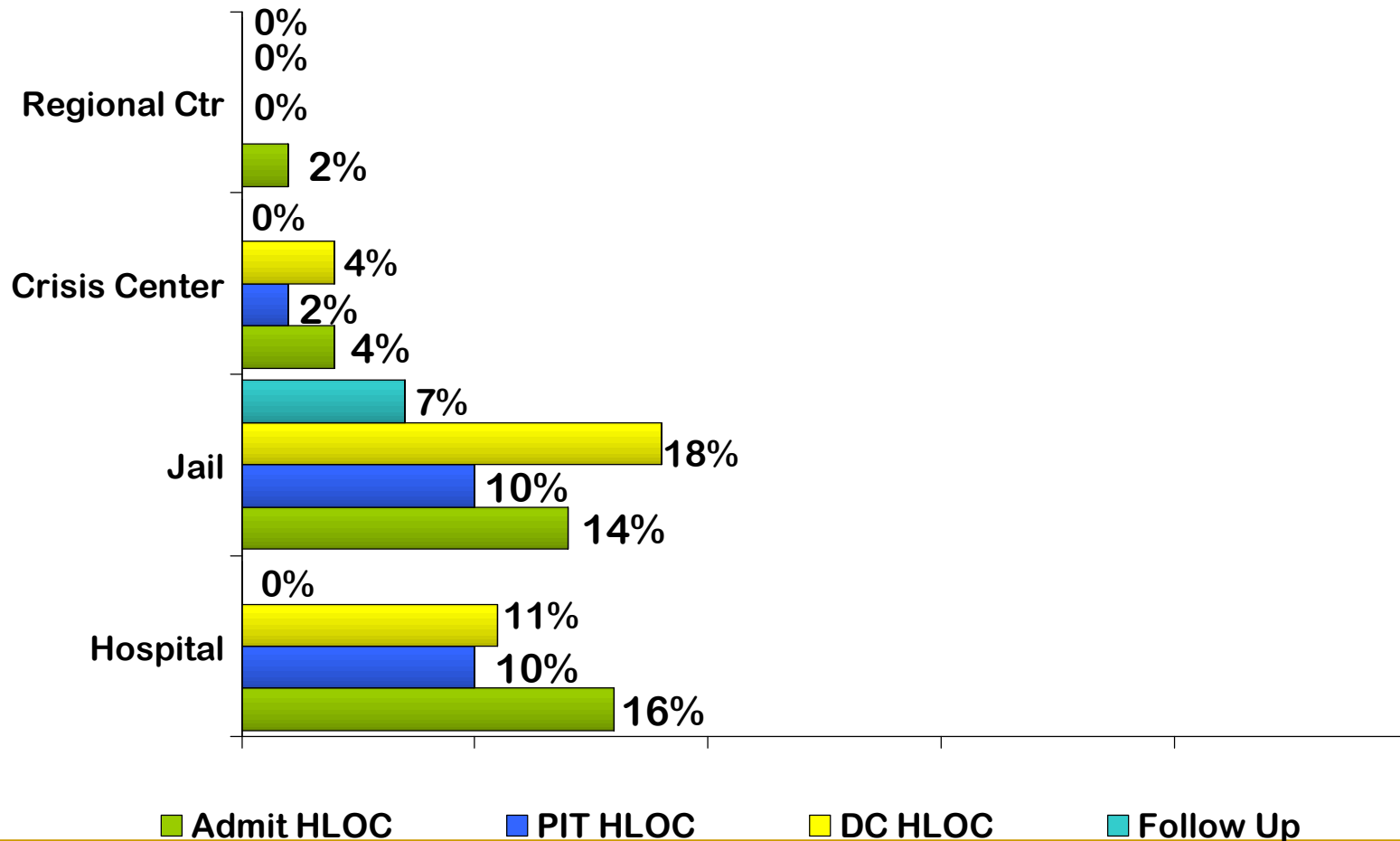
Outpatient: Homelessness



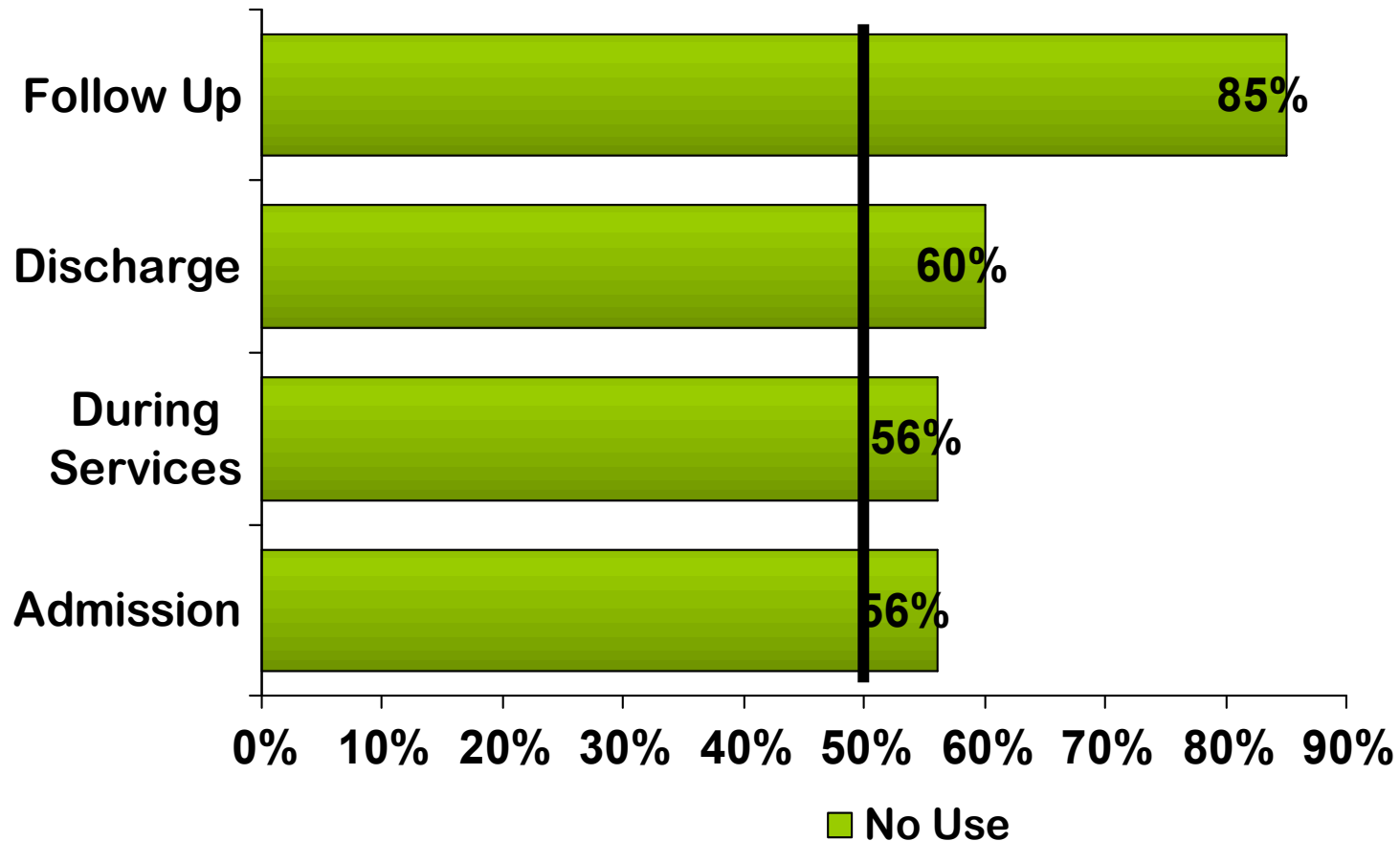
Outpatient: Higher Levels of Care



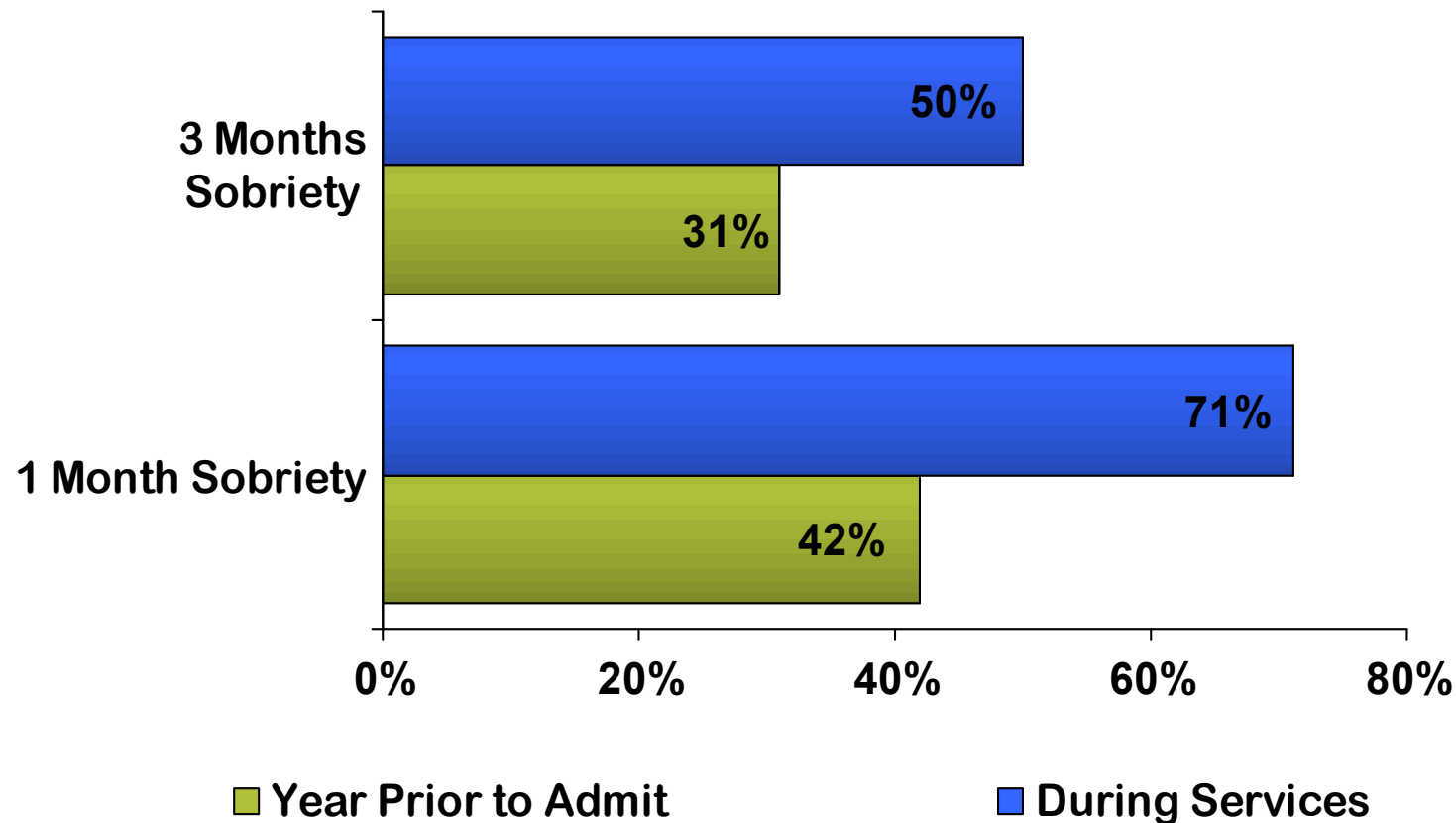
Outpatient: Types of Care Received



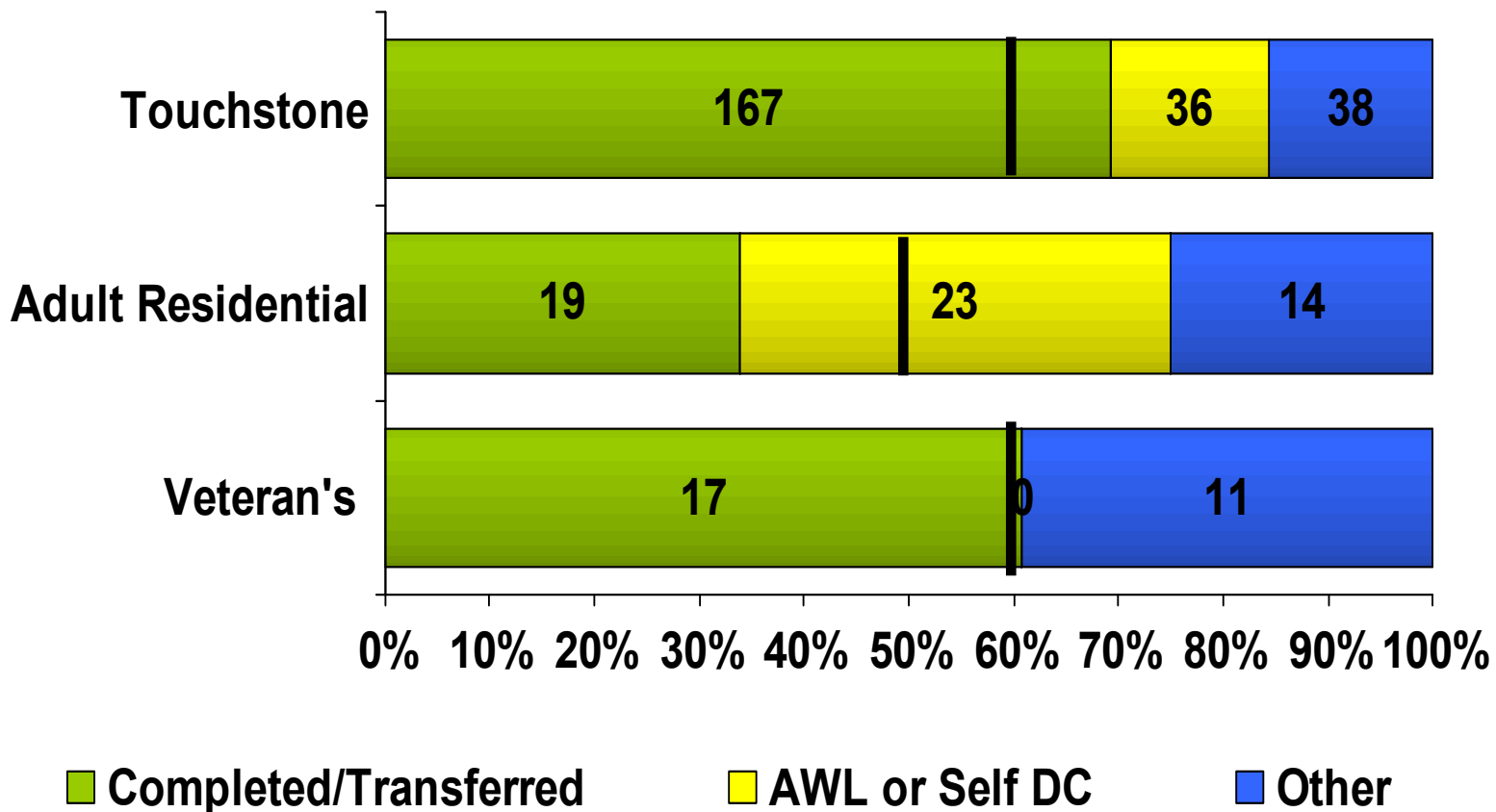
Outpatients: Substance Use



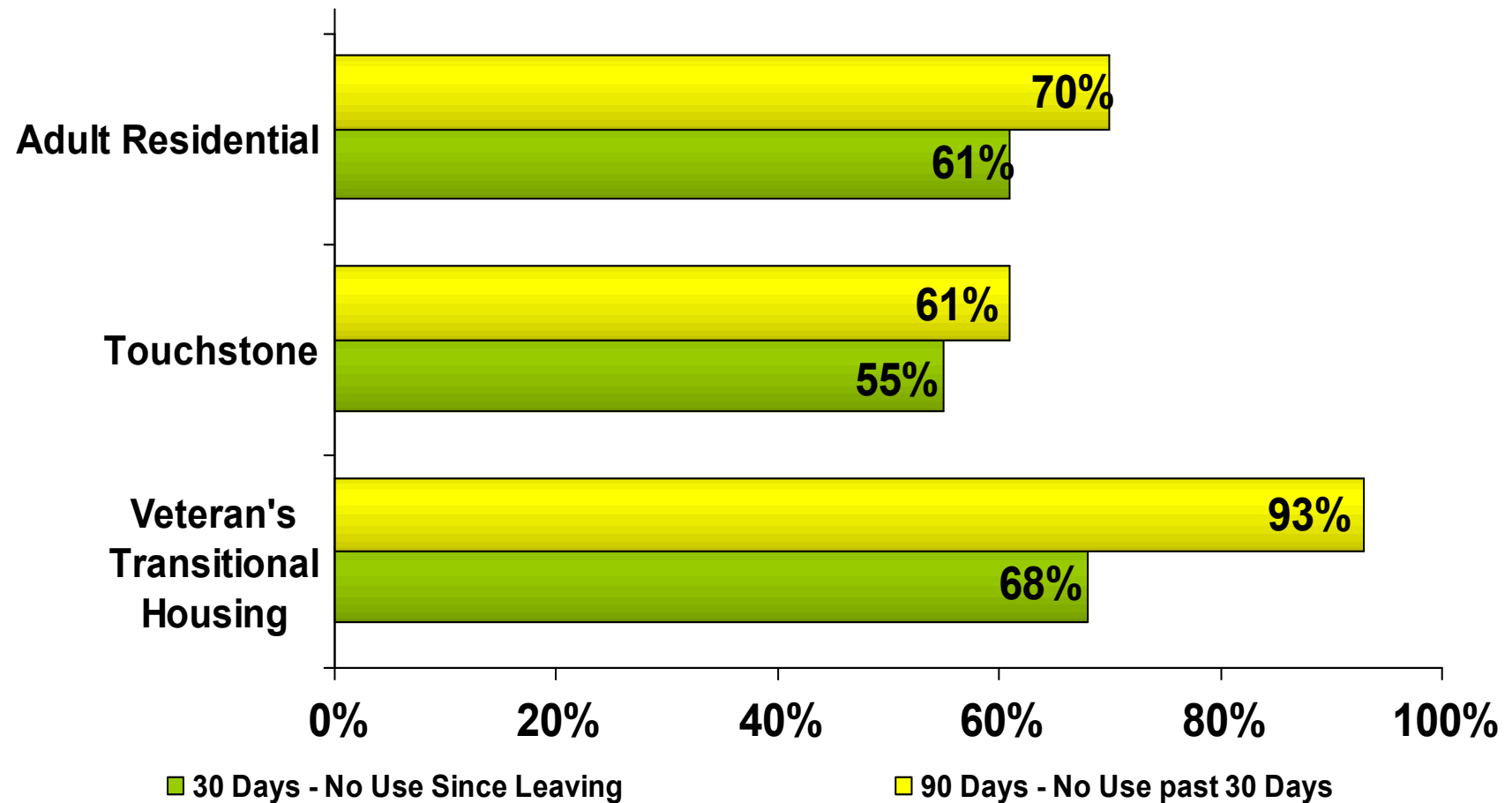
Counseling: Substance Use



Residential Treatment Completion Rates

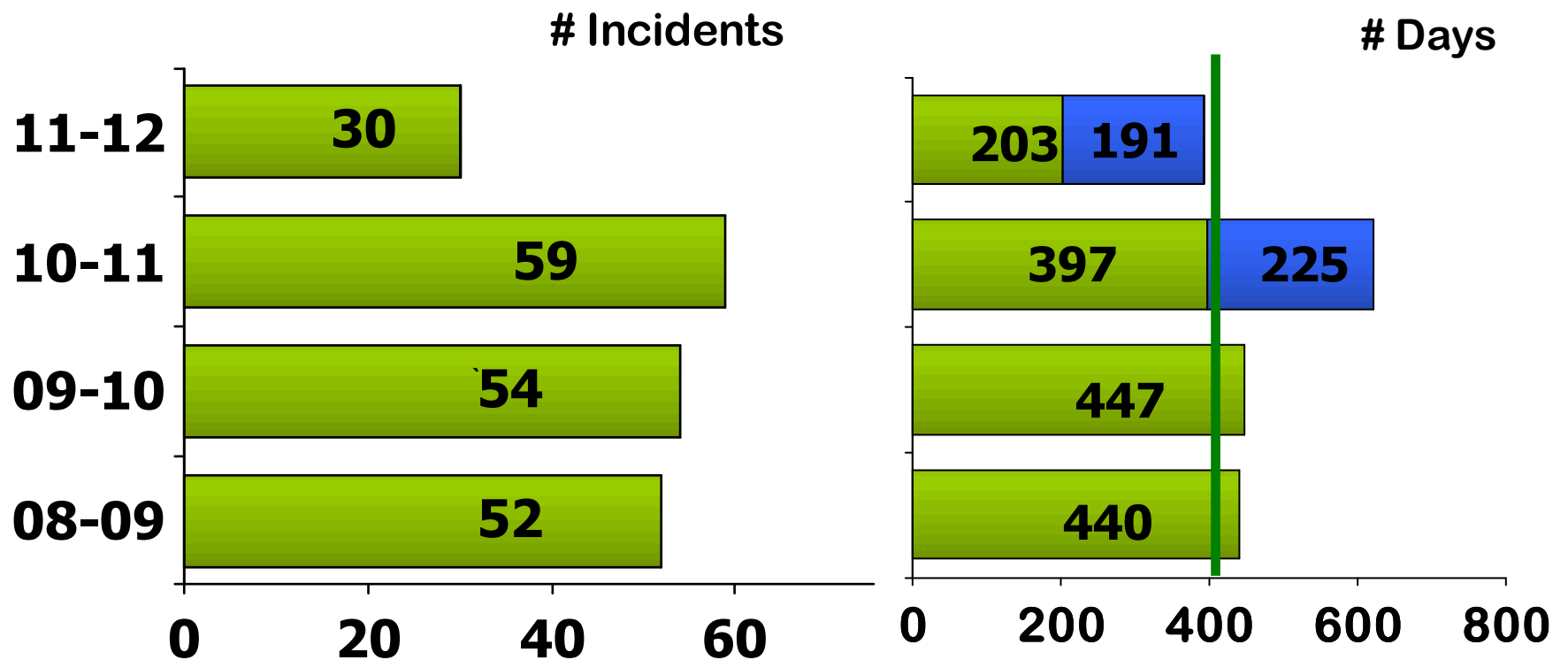


Residential Follow Up After Services



PIER

ACT Team-Hospital

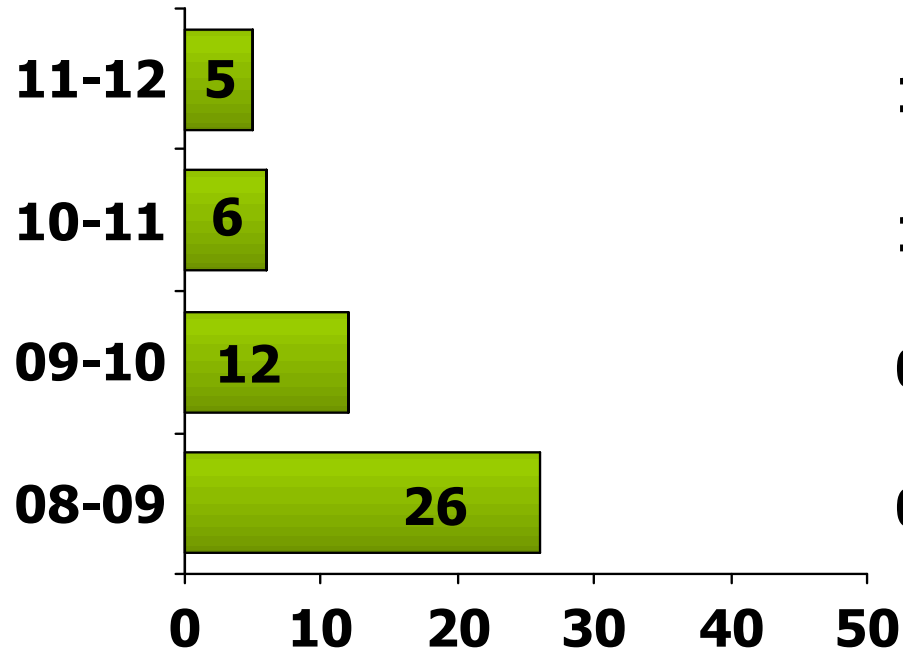


Most recent data collected indicates clients were hospitalized
for 8,603 days in the year prior to their admission to PIER.

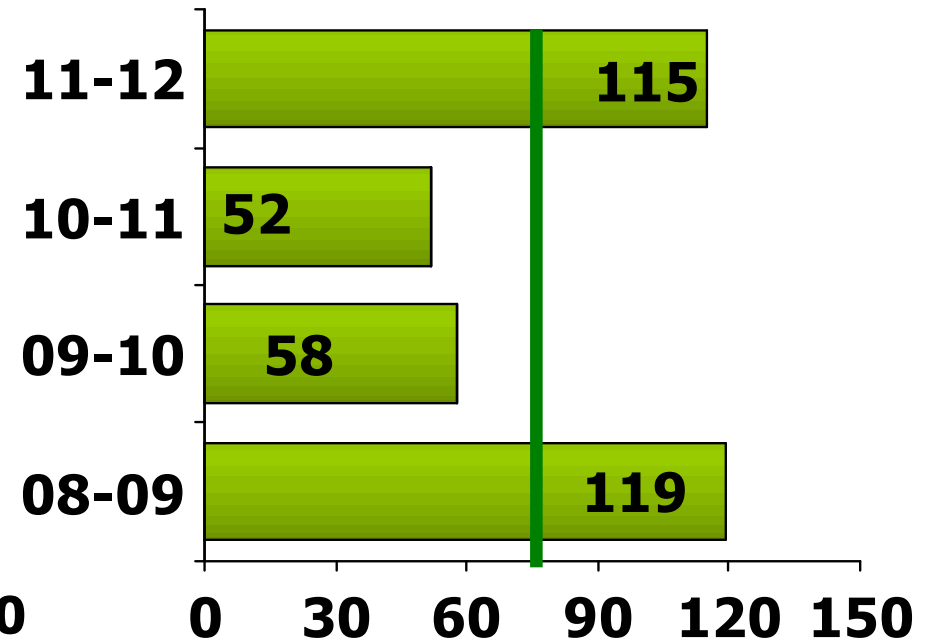
PIER

ACT Team-Jail

Incidents



Days Incarceration



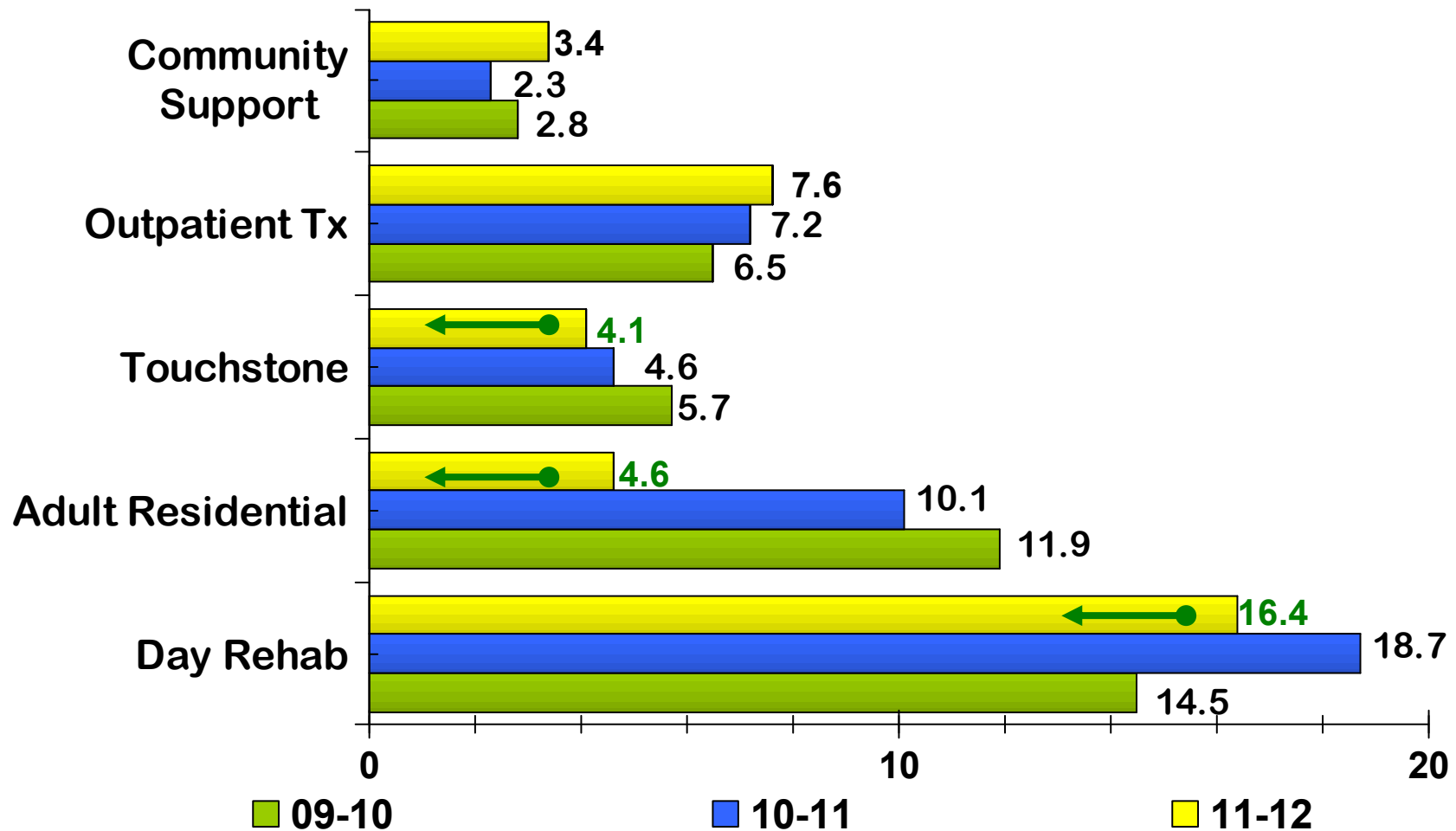
Access to Services*



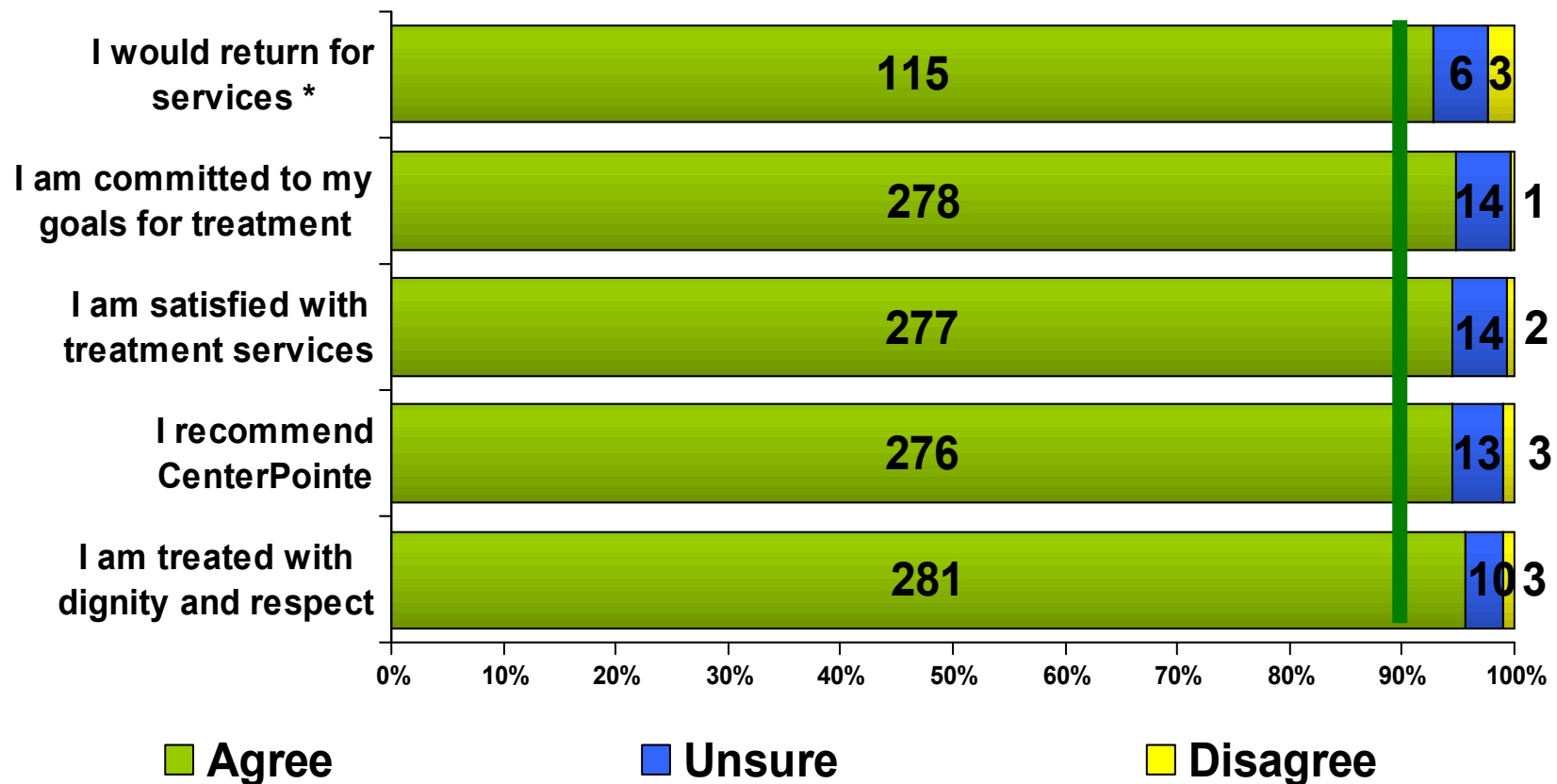
| Outcome of Referral | 09-10 | 10-11 | 11-12 |
|----------------------|--------------|--------------|--------------|
| Admitted | 527 | 662 | 655 |
| Deceased | 0 | 1 | 0 |
| Incarcerated | 41 | 40 | 66 |
| Ineligible | 122 | 114 | 92 |
| Can Not Locate | 191 | 230 | 282 |
| No Show | 31 | 40 | 65 |
| Declined Admit | 119 | 100 | 100 |
| Other | 5 | 25 | 15 |
| Referred Elsewhere | 66 | 56 | 46 |
| Treatment Elsewhere | 123 | 128 | 124 |
| TOTALREFERRED | 1,225 | 1,364 | 1,451 |

*Excludes *PIER*

Wait Times: Weeks

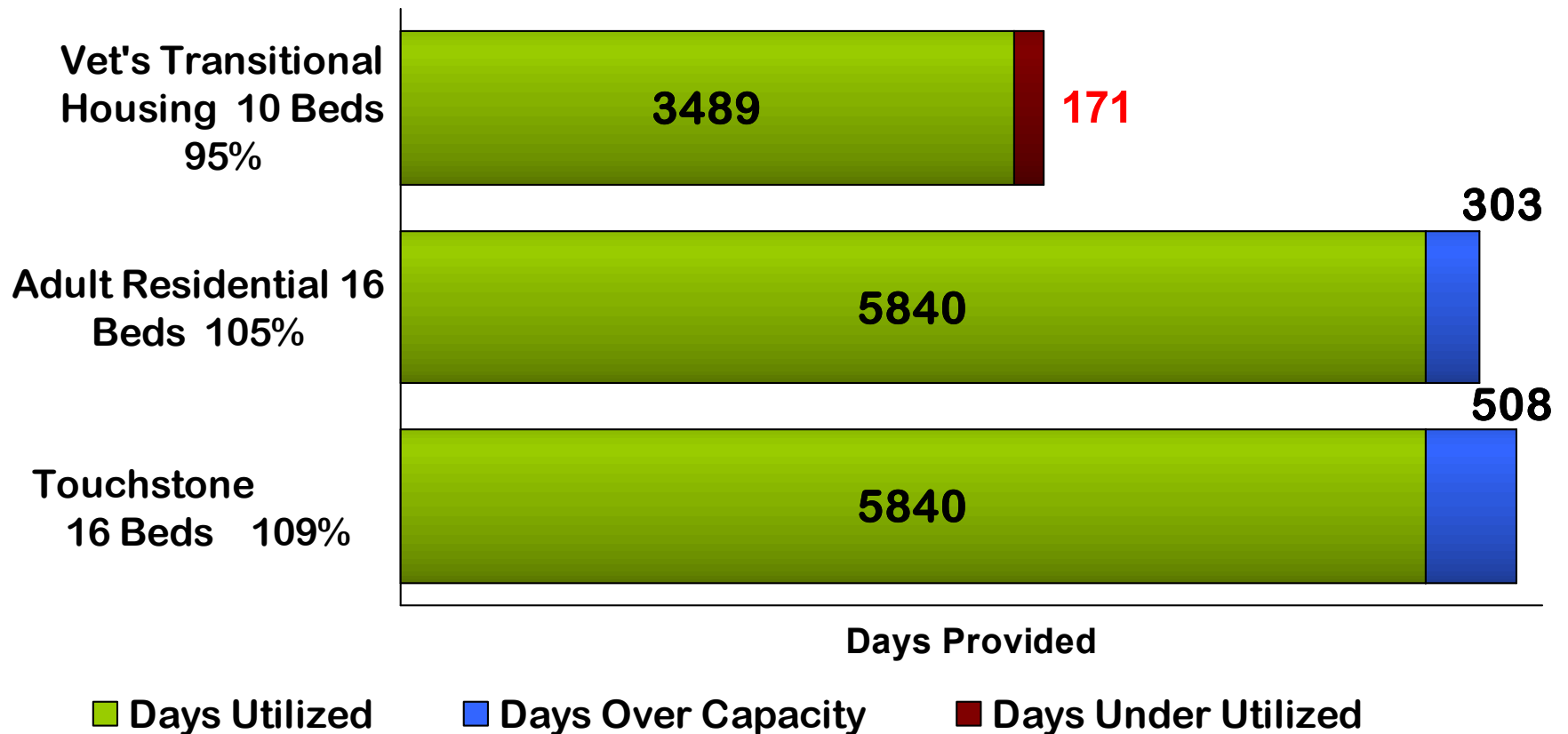


Perceptions of Care



**new item added Jan 2012*

Residential Utilization

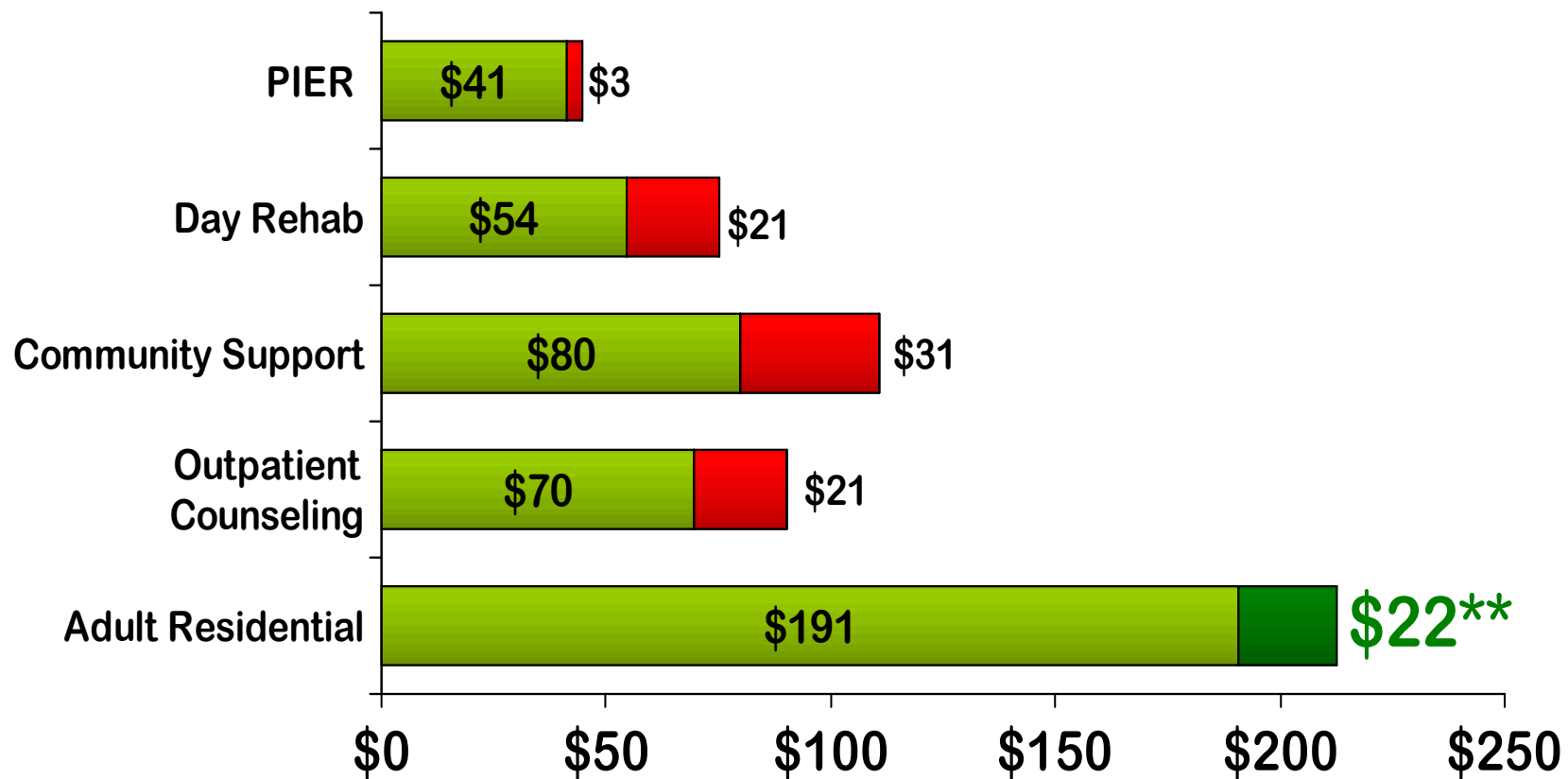


Cost Per Unit vs Reimbursement



■ Reimbursement

■ Unreimbursed



**In their
own words...**



@CenterPointeNe!



402.475.8717